



Hello Practice Partners,

I am writing to share updated guidance on how to submit Patient Choice Forms moving forward. Practices may submit forms **either by email or through the UHC Provider Portal**. Please note that the QHN Patient Choice process is no longer supported. Please review the updated submission process for each option below. [Additionally, detailed information with step-by-step instructions can be found here.](#)

Option 1: Submit via Email

1. Download the current [Patient Choice Form](#).
2. Complete all form fields accurately, including:
 - Patient name
 - Patient date of birth
 - Patient signature and date (or parent/guardian signature, if applicable)
 - Patient phone number (optional; missing phone number will *not* result in return)
 - Member's UnitedHealthcare or Medicaid ID
 - Practice information: PCP TIN, NPI, UHC Provider ID, UHC Practice ID
 - Provider or Office Manager signature
1. Confirm all required fields are complete. Incomplete forms, *except for missing patient phone number*, will be returned to the practice for completion.
2. Email completed forms to: Patient_Choice_Forms@uhc.com

Option 2: Submit via the UHC Provider Portal

1. Log in at [UHCprovider.com](https://uhcprovider.com).
2. Navigate to the "Coverage and Payments" to be routed to the Patient Choice Form submission section
3. Select Colorado from the state dropdown—this ensures your form routes correctly.
4. Upload the completed form and submit.

For additional support with Patient Choice Forms, contact Provider Services:

- **UnitedHealthcare Individual Exchange Plans:** 888-478-4760
- **Medicare Advantage:** 877-842-3210
- **D-SNP:** 800-701-9054
- **Community Plans:** 877-668-5947

Thank you for your collaboration and partnership.

Rocky Mountain Health Plans | 2775 Crossroads Blvd | Grand Junction , CO 81506 US

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