



Dear Provider Partners,

Here are the highlights from this month's CQI NewsRoom.

For more information please visit our [CQI Newsroom Landing Page](#) or reach out to me mary.beckner@uhc.com.

HCPF Practice Assessment Tool

- 2026 tool will be distributed by March 1 and due March 31.
- RMHP will continue using the same annual timeline as last year.
- Practices should not use tools from other RAEs; Region 1's version includes added tabs for practice and provider contacts.

CAHPS® Member Experience Insights/ EPSDT & CYSHCN Audit Trends (CY2025)

Presented by Aubrey Blythe

- Surveys run February–May each year, capturing members' experience over the previous six months.
- Results inform quality strategies and help identify opportunities to enhance satisfaction.
- Tips for improving access and experience included:
 - Offering telehealth, online scheduling, extended hours
 - Minimizing wait times
 - Streamlining referrals and ensuring timely follow-up

RMHP's audits reviewed preventive care quality for Medicaid, CHP+, PRIME, and RAE members aged 0–20.

- Significant increases in SDoH screening across all LOBs.
- Improvements in immunizations, follow-up scheduling, and BMI/BP documentation in several groups.
- Declines noted in vision and hearing screenings, vital signs, and some behavioral screenings.

Opportunities for Improvement:

- Standardize and complete documentation for screenings and vitals.
- Ensure consistent hearing/vision screening or document external results.
- Strengthen scheduling workflows and follow-up documentation.

Fraud, Waste & Abuse Training

- Required provider training is now available online through the UHC Provider Resource Library.
- Providers play a key role in detecting and reporting potential FWA concerns, with multiple reporting channels provided.

Patient Choice Form Updates

Applies to PRIME, CHP, and RMHP Commercial members.

- Allows members to designate a practice as their medical home, overriding claims-based attribution for 15 months.
- Forms may be submitted via email or the UHC Provider Portal.

PRIME Region Performance – Q4 2025

- Depression Screening & Follow-Up (CMS 002) exceeded the annual target.

- SUD measures (CMS 137a/b) showed mixed results—one improved, one declined—highlighting need for continued focus.

HCPF Prescriber Tool APM PY3 Updates

To successfully complete the Program Year 3 requirements and maintain eligibility for incentives, please follow these steps:

1. Confirm your eligibility by visiting the HCPF Prescriber Tool APM page and reviewing the 'Who is eligible to participate?' section and access the list of eligible NPIs to locate your practice NPI.
2. Watch your inbox for an email from CORXAPM@mslc.com. This email will contain the link to the required survey. Add this address to your safe senders list to avoid missing it.
3. Complete the survey within the HCPF timeline (January–February 2026). Timely completion is necessary to qualify for a shared savings payment tied to PDL compliance within the Prescriber Tool system.

Controlling High Blood Pressure

The presentation reaffirmed best practices and coding guidelines (based on CMS MY2025 specs) to support accurate reporting and improved clinical performance.

Upcoming Trainings & Events

2026 RMHP Behavioral Health Provider Learning Series

- Monthly virtual trainings, March–September
- Free sessions focused on strengthening clinical and operational skills.

EPSDT 2026 Live Webinar

- April 30, 2026 | 12 PM MT
- Covers EPSDT benefits, case studies, and medical necessity requirements.

Rookie Roadmap: A Simple Guide to RMHPs Value Based Programs

- next session is March 10th

Helpful Resources & Landing Pages

- [ACC 3.0 RAE Region 1](#)
- [2026 CQI Newsroom](#)
- [RMHP Trainings & Events](#)
- [Behavioral Health Updates](#)
- [Integrated Behavioral Health Resources](#)
- [HCPF's Statement on Medicaid Data Shared with CMS](#)
- [EPSDT Webinar April 30, 2026 Information and Registration](#)
- [ECHO- Endocrine Explained](#)
- [HCPF Coding and Billing Updates February](#)
- [2026 National Virtual Education Webinars](#)
- [ADRD patient care and/or ADRD risk reduction Module \(CME credits\)](#)

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