



October 21, 2025

Dear Valued Provider,

Thank you for your continued care for Rocky Mountain Health Plans' (RMHP) members. We wanted to make you aware of a change in our Western Slope communities regarding RMHP's Medicare Advantage (MA) and Dual Special Needs Plans (DSNP). Due to changes in federal rating rules that do not allow us to offer a competitive product in Western Colorado, RMHP's MA and DSNP plans will be sunseting after 12/31/25. Similarly, many United Healthcare (UHC) MA plans will be reducing their footprint and exiting counties in Western Colorado at the same time due to these changes.

RMHP and United Healthcare will remain committed to serving Dual Eligible Special Needs (DSNP) members in Western Colorado along with the rest of Colorado

- **UHC Dual Complete CO-S4 (HMO-POS D-SNP)**
- **UHC Dual Complete CO-S002 (HMO-POS D-SNP)**

United Healthcare will be continuing DSNP plan options statewide. This plan uses the United Healthcare DSNP network but is the responsibility of RMHP's management team. This plan offers richer benefits to DSNP members than the RMHP plan has historically. There is no action needed on your part regarding your RMHP contract for MA and DSNP plans, but please be aware that the UHC DSNP plan that will continue to be available in Western Colorado is under a different license, and thus your RMHP contract does not apply.

With UHC's continuing involvement with the DSNP population in Western Colorado, RMHP will be able to help coordinate care benefits for those members with their Medicaid coverage (Medicaid Prime/RAE). Providers who are contracted to participate in the UHC DSNP network are already contracted for the plan in 2026. If a provider is not contracted with the UHC DSNP network, we can put you in contact with the appropriate person by emailing our Provider Relations team at RMHPProviderRelations@uhc.com.

RMHP will be communicating to our MA members about the plan change, including resources available to them if they need to find a new plan. Providers are free to communicate to their patients which Medicare Advantage plans they participate in.

Sincerely,
Rocky Mountain Health Plans Provider Relations Team

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