

Dear Provider,

Starting **November 2025**, RMHP/NHP has begun including notices on your **remittance advice** for claims that do not meet State requirements. These notices are intended to alert you to potential billing issues before enforcement begins.

You are receiving this email because your claims are currently being submitted with a **Billing Group/Individual NPI that is not enrolled or validated with Medicaid**. This does not meet State and federal requirements for claims processing.

This change follows guidance from the **Colorado Department of Health Care Policy and Financing (HCPF)**, as communicated in the [Health First Colorado Behavioral Health Update on October 28, 2025](#). HCPF directed Regional Accountable Entities (RAEs) to **resume full enforcement of claims processing requirements**.

Previously, RAEs allowed flexibility to facilitate timely payments, meaning some claims were processed even though they did not meet Medicaid capitated behavioral health program requirements.

Beginning **January 2026**, RMHP will **strictly enforce these rules**. Claims submitted with a Billing NPI that is not enrolled and validated with Medicaid will be **denied or rejected**.

What You Need to Do Now:

- Verify that your **Billing Group NPI is enrolled and validated with Medicaid**
- Update your billing setup to ensure compliance before January 2026

If you have questions or need assistance with enrollment or validation, please contact kendra_l.peters@uhg.com.

Thank you for your attention to this important update and for your continued partnership in providing quality care.

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