

## What Aetna Can Do For You!

In this training you will learn about Aetna and their involvement with West Virginia's foster care system and what role they play with the youth in that system. You will also learn about supports and resources available to you and your youth through Aetna. You will be provided information on how to obtain these resources and contacts if any issues should arise.

Questions, please reach out to Kandi Greter, [kandi.greter@courtswv.gov](mailto:kandi.greter@courtswv.gov)

### Presenters-

**Mark “Tyler” Kennedy** is the Justice System Administrator for Aetna Better Health of WV since 2019. Tyler manages Aetna’s partnership with Legal Aid of WV. Tyler is heavily involved with Bureau for Juvenile Services and judicial outreach throughout the state to provide judicial personnel with information regarding Aetna. Tyler was a Lead Safe at Home Wraparound Facilitator prior to coming to Aetna where he worked with at risk youth and supervised other wraparound facilitators. Tyler worked as a Child Protective Services Worker for Kanawha County DHHR from 2014 until 2017 primarily in investigations.

Tyler grew up around the child welfare system in WV with his parents adopting 7 youth through the

foster care system. Tyler has great understanding of the system in WV and has a passion for helping the foster care population.

**Mary Hammack, MA, LPC, NCC** is a Behavioral Health Navigator for the Northern and Eastern Regions for Aetna Better Health of West Virginia. She is a Licensed Professional Counselor and a National Certified Counselor with 28 years of experience across the social work, corrections, and counseling fields. She earned a Bachelor of Behavioral Science with concentrations in Sociology and Psychology in 1997 and a Master of Counseling from Marshall University in 2019. Mary practiced as a Licensed Social Worker while working for the WV Department of Human Services as a CPS worker, as well as in her roles as a WV Supreme Court Probation Officer and Adult Drug Court Coordinator. Mary also served as a Certified School Counselor for the Roane County School District and an Adjunct Instructor of Social Sciences for WVU at Parkersburg. She is a trained facilitator in Adverse Childhood Experiences (ACEs) 101, 102, and 103, as well as Person-Centered Trauma Informed Care (PCTIC).

**Kayla Sustakoski, RN**, serves as Senior Manager of Clinical Health Services at Aetna Better Health of WV, with a primary focus within the CSED Waiver program. Drawing on over 13 years of experience as a Registered Nurse in Behavioral Health, Kayla leads multidisciplinary teams to support children and families with complex needs. Since CSED Waiver’s launch, she has played a key role in its implementation and ongoing success, fostering strong partnerships with colleagues and external agencies to enhance care coordination, compliance, and outcomes for vulnerable populations. Kayla remains dedicated to advancing the program and improving the lives of those it serves.