

## Frequently Asked Questions

### **Why am I receiving this Agreement?**

Moda will no longer be affiliated with IPN (Idaho Physicians Network) as of September 30, 2021. In order to continue to meet the needs of our Oregon commercial members residing in Eastern Oregon and bordering Idaho counties, we must directly contract with providers.

### **Which counties are applicable?**

Providers in the following Idaho counties are being offered agreements:  
Ada, Adams, Canyon, Gem, Idaho, Owyhee, Payette and Washington counties

### **What Networks and Members are covered by this Agreement?**

Network	Membership
Connexus	Oregon Educators Benefits Board (OEBB), PPO plans for Small and Large Employer Groups
Synergy	Public Employees Benefits Board (PEBB), Coordinated Care plans for Small and Large Employer Groups
Affinity	Individuals purchasing their own coverage (via Marketplace)

\*Moda does not currently sell commercial plans in Idaho

### **Why should I participate in this – what's in it for me?**

Directly contracting with Moda is required to continue your in-network participation for Moda Health members on the Connexus network. This also provides the opportunity to grow your practice with access to additional membership from our Synergy and Affinity networks.

### **Do I have to sign this?**

No. It's up to you. Failure to sign the offered Moda agreement will mean becoming an out of network provider for all Moda Health commercial members as of 9/30/2021.

### **What would be the effective date of my Agreement?**

Your agreement will become effective 30 days from receipt of signed contract. We want to ensure providers are properly loaded into our system and set up in our directory to avoid any out-of-network issues. Once implemented, you will receive a fully executed copy of the Agreement with a stamped effective date for your records.

**What about my credentialing?**

Moda will begin incorporating applicable providers into our credentialing cycle based on the most current credentialing data from IPN. For example, if a provider were due to recredential in December 2021, provider would now receive notification from Moda, rather than IPN. This communication would happen 120 days before credentialing expires.

Please note, this does not alter your affiliation or obligations to credential with IPN in general for other health plans.

**What is Moda's credentialing process?**

Once a completed Oregon Practitioner Credentialing Application (OPCA) and supporting documentation is received, Moda must process the application within 90 days. Once approved, you will receive a letter with your credentialing approval date.

**Where can I find a copy of the Oregon Practitioner Credentialing Application (OPCA)?**

[https://www.modahealth.com/medical/credentialing/pdfs/credentialing\\_application.pdf](https://www.modahealth.com/medical/credentialing/pdfs/credentialing_application.pdf)

**Is there a credentialing fee?**

No, there is no fee for Moda to process your credentialing application.

**How will my claims submission process change?**

Great news, it won't! Medical claims should continue to be remitted to:

Moda Health  
PO Box 40384  
Portland, OR 97204

**Are there any additional documents required?**

Yes. We also require a current W-9 and provider roster, which is embedded in the contract packet.

**Where do I send the signed Agreement?**

You may send back the requested documents in one of the following ways:

- Email: [providerrelations@modahealth.com](mailto:providerrelations@modahealth.com)
- Fax: 503-243-3964

Please do not return these documents via mail as our staff is primarily working remotely.

**Additional Questions?**

We're here to help. If you have questions about this agreement, please email [providerrelations@modahealth.com](mailto:providerrelations@modahealth.com).