

TELEHEALTH & PHONE ENCOUNTER BILLING CODES

These are billable codes for telehealth and phone encounters.

When completing your notes, it is recommended that you document your time spent on the video or phone encounter to help with billing reimbursement. Also, it is recommended to document verbal consent for the video or phone appointment from parent or patient.

Telehealth codes are similar to sick visit codes, with a 95 modifier.

TELEHEALTH BILLING	
OUTPATIENT, NEW	CPT-4 CODE
New Patient, straightforward, 10 min	99201-95
New Patient, straightforward, 20 min	99202-05
New Patient, low complexity, 30 min	99203-05
New Patient, mod complexity, 45 min	99204-05
New Patient, high complexity, 60 min	99205-05
OUTPATIENT, ESTABLISHED	CPT-4 CODE
Established Patient, brief, 5 min	99211-95
Established Patient, straightforward, 10 min	99212-95
Established Patient, low complexity, 15 min	99213-95
Established Patient, mod complexity, 25 min	99214-95
Established Patient, high complexity, 40 min	99215-95
TELEPHONE VISITS	CPT-4 CODE
Phone evaluation and management, 5-10 mins	99441
Phone evaluation and management, 11-20 mins	99442
Phone evaluation and management, 21-30 mins	99443