

Reinstalling Your Internet Equipment

Summit Broadband Quick Guide



Ready To Get Back Online?

If you unplugged your Summit Broadband equipment while you were away, follow these simple steps to get everything back up and running.

Step 1: Plug In Your ONT

Find your ONT (the small box where the fiber line connects) and plug it back into power. **It should be in the same spot where our technician originally installed it.**



Step 2: Wait a few minutes

Once powered on, the ONT will reconnect automatically.

This can take 5–10 minutes.

Quick Tip – Gather your **wi-fi router, extenders, and set-top box** and their **designated cables** so they're ready to plug in next while you wait.

It's also a good time to grab your **wi-fi network name and password** if you have them written down.

Step 3: Plug In Your Wi-Fi Router & Extenders

After your ONT is connected, plug in your wi-fi router and extenders (if any).

They may take about 10 minutes to update and reconnect.



*ONT, wi-fi routers and wi-fi extenders may vary from shown.

Step 4: Plug In Your TV HD Set-Top Box

Connect your HD set-top box to power and your TV. Turn on your TV with the remote. **If it doesn't turn on, check your remote batteries.**

Extra Help

If you'd like help, call Summit Broadband about 7 days before you return so we can schedule a technician if needed.

Visit summitbb.com/support for more.