Derek May

8615 Nottaway st., Denham springs | 225-335-7440 | drockm27@gmail.com

Objective

* To perform all duties and excel at any requests giving to me

Education

General Studies  | 12-09-11 | Southeastern Louisiana University

* Major: General Studies
* Minor: Social work
* Related coursework: Management

Skills and Abilities

Management

Team up with loan officers and appraisers to cordinate with one another, manage team buidling skills, set up incoming and outgoing activites

Sales

Cold calls for leagues, able to set up daily routine activities

Communication

* Set forth time to listen to all complaints from customers and employees, able to email numerous people and set up conference calls

Leadership

* Put forth effort to establish good relationships with clients and employees, be able to be two steps ahead at all times in order to encounter problems

Experience

Real Estate Appraiser: Self Employed ((03-2017) -(05-2017))

Accepting Bids from different financial insitutations

Collecting and reviewing data on Subject property and Comparable Sales while following rules and guidelines by FIRREA and other various departments led in the field.

Louisiana State: ((10-2017)-((03-2017))

Social Services Analysist: Child Care

Assists in training and evaluating job performance of lower level Social Services Analysts and support staff by identifying specific problem areas, making recommendations and assisting in initiating corrective actions.

Monitors case development as directed by agency policy, previous review findings, and quality assurance findings.

Assists in the development of procedures to improve quality and efficiency in work flow and case development techniques.

Reviews statistical samples of cases for completeness and accuracy; ensures compliance with state and federal rules, regulations, policies and procedures.

Interprets program policies for lower level Social Services Analysts to ensure compliance with laws, regulations, program directives, and agency policies and procedures.

Serves as liaison officer between the medical community and a disability determinations area office by recruiting outside medical consultants, abstracting medical records, negotiating fees, resolving payment problems and evaluating reports.

Appraisal Management Coordinator (10-7-14) -(03-09-16)

State Bank & Trust Company 665 Florida st. Baton Rouge

* Working with appraisers and loan officers throughout the entire bank. Review and understand appraisals that are completed and turned in for review. Order and obtain records of appraisals and appraisers information. Ability to enforce FIRREA policies and to ensure that they have been completed in the review process. Understand and comprehend the bank policies in order to achieve higher standards in the work place. Maintain relationships with new and old appraisers. Keep record of pass due appraisals and establish incoming appraisals.

Vault Supervisor (01-17-13)-(08-09-13)

Loomis (2899 Lt Gen Ben Davis Jr Ave, Baton Rouge, LA 70807)

* Selecting, training, and developing fellow employees in the proper methods of vault related activities (such as, route check in/out, inventory procedures, paperwork, and any other duties as deemed necessary). Maintenance of Customer inventories through daily balancing procedures. Assist in any loss investigation that occurs. Maintenance of all records relating to the inventories of customers along with any security related logs. Create and monitor security procedures concerning access devices, truck keys, and radios. Ensure that vault logs are properly filled out and filed daily. Ability to work closely with Branch Management, Balance & Audit, Loss Prevention, CMS, and Armored Services Technicians. Ability to maintain professional relationships with our customers and handle their problems as they arise. Control labor costs through improved processes. Short and long range operational plans to meet branch goals.

**Party Coordinator/Sales** (1/17/2010 –12/21/12)

All Star Lanes of Baton Rouge (9829 Airline Hwy.,Baton Rouge, LA)

Hire party host Oversee employees during parties Inventory Book parties and groups Community Advertising Runs Training Intercept complaints from customers and employees Party hostsscheduling Other management duties Work with marketing director with parties and overall daily tasks Sales calls

**Assistant Director/Coordinator** (5/2001 –8/2009)

PARDS (Eden Church Rd, Denham Springs, LA)

Coordinated activities Ordered Supplies Bookkeeping Oversee employees Training Intercepted complaints from parents and employees Coach kids and other employees on daily life activities Coach on sport activities