

The Problem

Over 30 million adults in the U.S. have challenges with literacy. Daily activities like filling out forms at the doctor's office, reading a medicine label, and helping a child with her homework can feel insurmountable. Literacy affects all aspects of life.

What We Do

Clear Language Lab consultants help private and public organizations deliver their messages to their audiences in clear and understandable ways. We make sure that the people who need the information can understand it.

Why We Do What We Do

We believe that to have a truly equitable society, information should be accessible and transparent.

Effective Communica · Eye contact · Body language op · Talk clearly + slow · Smile Conversation rather

What We Can Do For You

Materials Review and Consulting

We help programs review and improve their systems and client-facing materials to be clear and understandable for program participants. We revise a range of documents such as handbooks, forms, and other documents, considering features such as audience, organization, and wording choices.

Professional Development

We provide professional development for staff in such sectors as healthcare, workforce development, parent education, and legal aid.

Our workshops can be customized for your team. A range of topics related to written and verbal communication can be explored including themes such as identifying your audience and responding to their needs, explaining new concepts in accessible and effective ways, and more.

Clear Language Lab services are fee-based. Some projects may be partially or fully grant subsidized.

What Clients Have To Say

"I would 100% recommend this training to anyone...It was full of concrete resources."

"Thank you for your helpful training...This is something we need to discuss more frequently, especially if we want to be more inclusive and honor the diversity and differences of the people we serve."

Connect with us

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