

### March 2019

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### **Language Assistance Services for Adult BH Home and Community Based Services**

NYS [released a memo](#) to Medicaid Managed Care (MMC) Organizations concerning Adult BH HCBS providers' access to and reimbursement for providing language assistance for members who have limited English proficiency and/or other communication needs.

The NYS Office of Mental Health, Office of Alcoholism and Substance Abuse Services, and Department of Health require MMC Plans to maintain a provider network capable of delivering services to all enrollees in a culturally competent manner.

MMC Plans must arrange for language assistance services and reimburse Adult BH HCBS providers for language assistance services when network providers cannot meet the enrollee's language needs. MMC Plans are also responsible for informing Adult BH HCBS providers how to access and be reimbursed for translation services for clients with limited English proficiency.

### **Children's Transition to Managed Care: Timeline Update**

New York State has [provided an update](#) to the Children's Medicaid System Transformation, including changes to the [timeline for managed care](#). These changes will not impact families' access to the new array of Home and Community Based Services (HCBS) or the new Children and Family Treatment and Support Services (CFTSS).

### **Children's Guidance Updates**

- NYS released Clarification on Medicaid Enrollment Requirements for Children's HCBS and CFTSS providers. Please see the attached.
- NYS released new [Health Home Serving Children Standards](#) for SED Qualifying Conditions
- NYS updated both the [Children's HCBS Provider Manual](#) and the Children's Health and Behavioral Health [Transitional Billing Supplement](#).

### **March HCBS Trainings: Webinars on Children's Aligned Home and Community Based Services**

It's almost April 1, 2019 – to get providers ready for the transition to Aligned Children's HCBS, NYS has rolled out service refresher trainings and other webinars for the move to the new service array. See all offerings below:

To receive OMH Managed Care updates and other communications, please sign up for the [OMH Managed Care listserv](#).



**Children’s HCBS Webinars**

3/13/2019

Children’s HCBS Level of Care Eligibility Webinar

[Webinar and Slides Available](#)

3/25/2019

Children and Youth Evaluation Service (C-YES) Part 2

[Webinar and Slides Available](#)

3/27/2019

Children’s HCBS Capacity Management Webinar

[Webinar and Slides Coming Soon](#)

**Children’s HCBS Refresher Webinar Series**

3/1/2019

Caregiver/Family Supports and Services, Community Self-Advocacy Training and Supports, Respite Services

[Webinar and Slides Available](#)

3/8/2019

Prevocational Employment and Supported Employment

[Webinar and Slides Available](#)

3/15/2019

Community Habilitation and Day Habilitation, and Palliative Care: Expressive Therapy, Massage Therapy, Bereavement Services, and Pain and Symptom Management

[Webinar and Slides Available](#)

3/22/2019

Interim HCBS: Family Peer Support, Youth Peer Support and Training, Crisis Intervention

*Webinar and Slides Available Soon*

3/28/2019

Adaptive and Assistive Equipment, Environmental Modifications, Vehicle Modifications, Non-Medical Transportation

*Webinar and Slides Available Soon*

**NYS Behavioral Health Medicaid Managed Care Contact Information**

Office of Mental Health  
Office of Alcohol and Substance Abuse Services  
Department of Health

[OMH-Managed-Care@omh.ny.gov](mailto:OMH-Managed-Care@omh.ny.gov)  
[PICM@oasas.ny.gov](mailto:PICM@oasas.ny.gov)  
[managedcarecomplaints@health.ny.gov](mailto:managedcarecomplaints@health.ny.gov)

**Other Contact Information:**

*Questions regarding HARP eligibility and enrollment:*

New York Medicaid Choice **1-855-789-4277**  
[New York State of Health](#) **1-855-355-5777**

*Adult BH HCBS Questions:*

[Adult-BH-HCBS@omh.ny.gov](mailto:Adult-BH-HCBS@omh.ny.gov)

*Children’s System Transition Questions*

[BH.Transition@health.ny.gov](mailto:BH.Transition@health.ny.gov)

*Children’s HBCS/SPA Designation questions:*

[OMH-Childrens-Designation@omh.ny.gov](mailto:OMH-Childrens-Designation@omh.ny.gov)

*Value Based Payment Readiness*

[VBP-Readiness@omh.ny.gov](mailto:VBP-Readiness@omh.ny.gov)