



Confirm Your Current Browser's Compatibility:

To confirm if your web browser is compatible with the most current NYS security protocol go to:

<https://encryption.ny.gov/>

To update your web browser to the most current security protocol, see the specific instructions below.



Microsoft Internet Explorer 11

1. **Open** Internet Explorer.
2. From the menu bar, **click Tools > Internet Options > Advanced tab.**
3. Scroll down to Security category, manually **check the option box for Use TLS 1.1 and Use TLS 1.2.**
4. **Click OK.**
5. **Close your browser and restart** Internet Explorer.



Microsoft Edge

1. In the Windows menu search box, type Internet options.
2. Under Best match, **click Internet Options.**
3. In the Internet Properties window, on the Advance tab, **scroll down to the Security section.**
4. **Check the Use TLS 1.1 and User TLS 1.2 check boxes.**
5. **Click OK.**
6. **Close your browser and restart** Microsoft Edge.



Google Chrome

1. **Open Google Chrome.**
2. **Click Alt F and select Settings.**
3. **Scroll down and select Show advanced settings.**
4. **Scroll down to the Network section and click on Change proxy settings.**
5. **Select the Advanced tab.**
6. **Scroll down to Security category, manually check the option box for Use TLS 1.1 and Use TLS 1.2.**
7. **Click OK.**
8. **Close your browser and restart** Google Chrome.



Mozilla Firefox

1. **Open Firefox**
2. In the address bar, **type about:config and press Enter.**
3. In the Search field, **enter tls.** Find and **double-click the entry for security.tls.version.max.**
4. **Set the integer value to 4 to force a maximum protocol of TLS 1.2.**
5. **Click OK.**
6. **Close your browser and restart** Mozilla Firefox.



Opera

1. **Open Opera.**
2. **Click Ctrl plus F12.**
3. **Scroll down to the Network section and click on Change proxy settings.**
4. **Select the Advanced tab.**
5. **Scroll down to Security category, manually check the option box for Use TLS 1.1 and Use TLS 1.2.**
6. **Click OK.**
7. **Close your browser and restart** Opera.