



# San Leandro

## FLEX RIDES Program

**San Leandro FLEX RIDES services:  
Must live within San Leandro City limits**

**\* Annual membership period: July 1st – June 30th**

| Service:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Eligibility:                                                                                                                                                                               |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>FLEX Shuttle</b></p> <p><b>Service Days/Hours: M - F; 9:00am - 5:00pm</b></p> <p>This service consists of a series of shuttle stops at specific locations throughout the City of San Leandro. There are two shuttle buses: North Route and South Route. Each route runs separately around the North and South sections of San Leandro. Riders can transfer between the North and South routes at the San Leandro Senior Community Center stop.</p> <p><b>This service offers unlimited rides on FLEX Shuttle.</b></p> | <ul style="list-style-type: none"> <li>Registered FLEX RIDES Program Member</li> <li><b>50 years old or older OR</b> at least 18 years old plus East Bay Paratransit Certified</li> </ul>  |
| <p><b>FLEX RIDES On Demand</b></p> <p><b>Service Days/Hours: M-F; 8:15am-5:30pm</b></p> <p>The FLEX RIDES On Demand service gives you a fast, convenient travel option. You can normally expect a driver to arrive within 5-15 minutes of your call.</p> <p><b>See reverse for service area.</b></p>                                                                                                                                                                                                                        | <ul style="list-style-type: none"> <li>Registered FLEX RIDES Program Member</li> <li><b>70 years old* or older OR</b> at least 18 years old plus East Bay Paratransit Certified</li> </ul> |

Registration is required to use FLEX Paratransit services.

For an application and information, please call (510) 577-7985 or visit one of our Customer Service locations:

**Senior Community Center**

13909 East 14<sup>th</sup> Street  
Monday - Friday  
8:30am - 5:00pm

**Marina Community Center**

15301 Wicks Boulevard  
Monday - Friday  
11:30am - 7:00pm  
Saturday 10:00am - 2:00pm



## Service Area

**FLEX Rides on Demand** provides services in the following areas:

|               |           |             |             |
|---------------|-----------|-------------|-------------|
| Alameda       | Dublin    | Newark      | San Lorenzo |
| Ashland       | Fremont   | Oakland     | San Ramon   |
| Castro Valley | Hayward   | Pleasanton  | Union City  |
| Cherryland    | Livermore | San Leandro |             |

**Fee:** Your share of cost is \$4 for each ride. FLEX On Demand covers the remaining ride cost up to \$20. Any charge in excess of \$20 is paid by you (i.e. if ride total = \$24, cost to you is \$8)

**\*Medical trips outside of these locations must be approved in advance by FLEX RIDES Program Coordinator. Please contact Liz Escobar at 1(510)577-7985 for more information.**