

# Family update call-outs



If you are not getting school updates via the auto calls, it may be because you have previously blocked our number. Please follow these instructions to unblock.

Users can opt back in by:

- Phone call: Call the Blackboard Phone Hotline at 855-502-STOP (855-502-7867) from the phone line that has been opted out.
- Text (SMS) message: Text START to 60680 from the phone line that has been opted out for non-emergency messages. Text START to 54968 for emergency messages.