

RAMP TO RETAIL

Online Training Program

Course Overview

Ramp-to-Retail will allow learners to explore the business of retail, customer service, sales, and merchandising. Our instructor-led online courses are informative, fun, convenient, and highly interactive. We focus on creating warm, supportive communities for our learners. New course sessions begin monthly, are project-oriented and include lessons, quizzes, hands-on assignment, discussion areas, supplementary links, and more.

Registration Information

You will need the following:

1. Computer or smartphone device with internet access, and a webcam. Must download the Zoom app via Apple App Store or Google Play Store.
2. Pen and papers for note taking and activities

DATE & TIME

April 13th - April 24th
Monday - Friday
10:00 AM - 2:00 PM

Learning Objectives

- Retail fundamentals
- Customer service
- Job support and resources
- Communication skills
- Guaranteed interviews
- Teamwork activities
- Problem solving tools

Questions?

Jesse Nguyen

Phone: (415) 574-4579

Email: mnguyen@sfgoodwill.org

www.sfgoodwill.org



We create second chances through training and the dignity of work.