

Tourism Kamloops- Visitor Experience Team

Volunteer Opportunity

Tourism Kamloops is a vibrant, collaborative team looking to hire local, summer ambassadors who are passionate about Kamloops. Do you love to engage with people? Do you have a passion for getting out and exploring our trails and activities? If so we invite you to apply to join our Visitor Experience team!

Position: Seasonal positions available (May – August). Part-time work: 5-10 hrs/wk

Main VC Hours of Operation: Monday - Friday 8:30am-7:00pm. Saturday – Sunday 9:00am-5:00pm

Downtown VC Hours of Operation: May – June: Monday – Sunday 5:00pm-9:00pm

July – August: Monday-Sunday 1:00pm-9:00pm

Start Date: Training Days: May 9th-12th and May 15th-18th

Requirements: Must hold a valid VICTP certificate or successfully complete the Visitor Information Counselor Training Program, provided by Tourism Kamloops upon employment

Responsibilities:

- To identify visitor needs and to provide accurate visitor information (ex. transportation, accommodation, attractions, events, etc.) via mail, phone, email, and in person
- To promote and sell tourism products and services
- To encourage new and return visits to our community, region, and province
- To gather and record statistical information related to each visitor party
- To review existing resources and update as necessary
- To perform other administrative tasks as required
- To conduct surveys at various venues
- To provide visitor information at the Visitor Centre, Downtown Visitor Centre, events and other busy locations

Knowledge, Skills and Abilities:

- Excellent customer service and organizational skills
- Outgoing, friendly and welcoming demeanor
- Strong knowledge of local and regional attractions, activities and events
- Able to work in a fast-paced environment/take initiative in slow times
- Resourceful and able to think quickly
- Cashier experience an asset
- Knowledge of a second language an asset

Please submit resume to:

Michelle McAleese
Tourism Kamloops
1290 West Trans Canada Hwy
Kamloops, BC, V2C 6R3
Phone: 250-374-3377

Email: michelle@tourismkamloops.com (Subject: Volunteer Opportunity)