



May 25, 2022

Dear Customer,

Thank you for all you continue to do to care for patients and families. Abbott today announced that the U.S. District Court for the Western District of Michigan has amended the recent Consent Decree to allow the release of limited quantities of its EleCare® specialty amino-acid based formulas that were previously on hold following the Feb. 17 recall of some powder infant formulas from its Sturgis, Michigan facility. The Consent Decree was amended at the request of Abbott and the U.S. Food and Drug Administration (FDA) to allow infants and children with urgent medical needs to get the EleCare product they need.

These EleCare product batches were on hold pursuant to an agreement with the FDA. All products have been tested and meet all product release requirements. In addition, Abbott has concluded additional, enhanced testing to provide assurance the product is safe to distribute. Abbott plans to restart production at the Sturgis Facility on June 4 and will prioritize EleCare production, with initial EleCare product release to consumers beginning on or about June 20.

Abbott has limited quantities of **EleCare and EleCare Jr. Vanilla** products available for distribution and we will be working with healthcare professionals to ensure the products are distributed to infants and children with urgent medical needs. Abbott will be releasing this product immediately to help families impacted by the lack of availability of EleCare.

For infants and children determined to be in urgent medical need, healthcare professionals must submit an urgent product request form with a healthcare professional's signature. Abbott is releasing this product at no charge.

To order product for an infant or child in urgent medical need, the healthcare professional needs to:

1. Download the form at www.abbottnutrition.com/elecare
2. Fill the form out to provide the patient information, attesting that the patient is in urgent need of the product. One form per patient.
3. Fax the form to 1-877-293-9145 or email the form to elecareorders@abbott.com

Due to limited supply, we will be filling 1-2 cases (6 cans per case) of product at a time. Please re-submit the form if a patient needs additional product.

Abbott will fulfill requests to the best of its ability and as quickly as possible. Product will be shipped directly to healthcare professionals, hospitals or consumers. Once production resumes in

the Sturgis facility in the first week of June, Abbott will prioritize manufacturing of EleCare and other specialty and metabolic formulas to restock supplies as quickly as possible.

Similac® and Alimentum® powder formulas that were voluntarily recalled in February are not included in this product release. Additionally, no EleCare Jr Unflavored, Chocolate, or Banana are available as a part of this product release.

If you or your patients have any questions, please call the Abbott Consumer Relations line at 1-800-881-0876.

Sincerely,

A handwritten signature in black ink that reads "Mark A. Berens". The signature is written in a cursive, slightly slanted style.

Mark Berens
Division Vice President Pediatric Nutrition Sales
Abbott