



**ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY  
PUBLIC HEALTH DEPARTMENT**

Division of Communicable Disease Control and Prevention  
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[acphd.org/communicable-disease](http://acphd.org/communicable-disease)

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## **COVID-19 Health Advisory — April 8, 2020**

### **New COVID-19 Healthcare Provider Reporting Requirements for Alameda County**

#### **Situation**

As of April 7, 2020, a total of 602 COVID-19 cases and 15 deaths have been reported among Alameda County residents, excluding the City of Berkeley. Although the Alameda County Public Health Department (ACPHD) continues to conduct individual COVID-19 case and contact investigations, we are prioritizing public health resources towards investigations in settings (e.g., long-term care facilities) or among persons (e.g., healthcare providers or first responders) where there is concern for ongoing transmission.

**To ensure that ACPHD prioritizes resources for public health investigations, effective April 8, 2020 we have modified our County's COVID-19 reporting requirements for healthcare providers as summarized in the Table below.** All priority COVID-19 cases that require a phone call within 1 hour of receiving a laboratory report are defined in the second row of the Table, along with instructions for how to report. Reporting requirements and instructions for all other COVID-19 cases that do not meet the priority criteria are summarized in the third row of the Table.

Table: COVID-19 Healthcare Provider Reporting Requirements — Alameda County, April 8, 2020

	Test Results Received Monday through Sunday during Business Hours (8:30 AM – 5:00 PM)	Test Results Received Monday through Sunday after Business Hours (5:00 PM – 8:30 AM)
<b>Positive COVID-19 laboratory result for any of the following priority confirmed cases:</b> <ul style="list-style-type: none"><li>• Healthcare worker</li><li>• First responder (e.g., police officer, firefighter, or EMS personnel)</li><li>• Resident of a long-term care facility or other congregate setting (e.g., jail, homeless shelter, group home, board and care)</li></ul>	<b>Call</b> ACPHD at (510) 267–3250 within 1 hour	<b>Call</b> ACPHD at (925) 422–7595 within 1 hour
<b>Positive COVID-19 laboratory result for all case-patients that do not meet the priority criteria above</b>	Complete a <a href="#">CMR*</a> or a <a href="#">CDC PUI form*</a> and <b>Fax</b> to (510) 273–3744, or Send by <b>secure email</b> to <a href="mailto:AcuteCD@acgov.org">AcuteCD@acgov.org</a> within 24 hours	

\*Please report as accurately and completely as possible, including patient occupation and race/ ethnicity.

Also, we wanted to remind healthcare providers that ACPHD recently released a [Health Advisory on April 3, 2020](#) in which the Health Officer issued blanket isolation orders that apply to all persons diagnosed with suspected or confirmed COVID-19, and blanket quarantine orders that apply to close contacts of cases. The orders and instructions are available in multiple languages on our [Isolation and Quarantine website](#).

#### **Local Health Department Contact Information**

- Alameda County Acute Communicable Disease Control:
  - Weekdays 8:30AM – 5PM Phone: (510) 267–3250
  - After-Hours Phone: (925) 422–7595 and ask for the public health duty officer on call
  - For non-immediate concerns, email [nCoV@acgov.org](mailto:nCoV@acgov.org)
- Berkeley Public Health Division:
  - Weekdays 8AM – 5PM Phone: (510) 981–5292
  - After-Hours Phone: (510) 981–5911 and ask for the Health Officer on call
- [Contact Information for all other Local Health Jurisdictions](#) is available online from CDPH