



SaddleBrooke Public Affairs Commission (SPAC)
Understanding Your Water Rates: What's Changing & What
You Can Do



December 2, 2025

JW Water's Rate Case & Proposed Consolidation

1. Rate Case Filing & Consolidation Request
2. Infrastructure Investments
3. Proposed Increases
4. Rate Case Timeline
5. Other Comments

Rate Case Applications

- On August 29, 2025, JW Water filed rate applications for 3 of its water utility companies
 - Lago Del Oro Water Company
 - Ridgeview Utility Company
 - Quail Creek Water Company, Inc.
- Requested to consolidate the rates and tariffs of all 3 water utilities into a single water company, JW Water Utility Company (“JW WUC”)

	Lago	Ridgeview	Quail Creek	JW WUC
Last Rate Case	Filed June 2013 Rates Effective July 2014	N/A Rates Effective August 2000	Filed September 2014 Rates Effective November 2015	N/A
Current Revenues	\$3,017,880	\$350,539	\$1,925,953	\$5,294,390
Required Revenues	\$3,863,937	\$814,684	\$2,629,329	\$7,304,373
Increase (\$)	\$846,056	\$464,145	\$703,376	\$2,009,982
Increase (%)	28.03%	132.41%	36.52%	37.96%

Infrastructure Investments

- Since the last rate case, through December 2024, over **\$7 million invested in Lago Del Oro's water infrastructure**
 - Transmission and Distribution Mains, \$2.25 million
 - Pumping Equipment, \$1.30 million
 - Services, \$0.85 million
 - Wells and Springs, \$0.66 million
 - Meters, \$0.48 million
 - Storage Tanks, \$0.44 million
 - Hydrants, \$0.22 million
- Nearly **\$1.5 million additional investment in Ridgeview's water infrastructure** since CC&N application filed in March 2000

Comparison of Rates

		Lago (Current)	Ridgeview (Current)	Quail Creek (Current)	JW WUC (Proposed)
Monthly Customer Charge		\$14.50	\$25.00	\$20.30	\$20.23
Commodity Rate (per 1,000 gallons)	1 – 4,000	\$1.60	\$3.41	\$3.33	\$2.80
	4,001 – 10,000	\$3.15		\$4.43	\$4.20
	Over 10,000	\$4.20		\$5.53	\$5.60

Estimated Bill Impacts

Average Monthly Residential Consumption – 6,002 gallons		Lago Del Oro		JW WUC	
		Current Rates	Estimated Bill	Proposed Rates	Estimated Bill
Monthly Customer Charge	Fixed	\$14.50	\$14.50	\$20.23	\$20.23
Commodity Rate (per 1,000 gallons)	1 – 4,000	\$1.60	\$6.40	\$2.80	\$11.20
	4,001 – 10,000	\$3.15	\$6.31	\$4.20	\$8.41
	Over 10,000	\$4.20	-	\$5.60	-
Average Monthly Bill			\$27.21		\$39.84
Average Monthly Increase					\$12.63 (46%)

Estimated Bill Impacts

Average Monthly Residential Consumption – 7,743 gallons		Ridgeview		JW WUC	
		Current Rates	Estimated Bill	Proposed Rates	Estimated Bill
Monthly Customer Charge	Fixed	\$25.00	\$25.00	\$20.23	\$20.23
	All gallons	\$3.41	\$26.40	n/a	-
Commodity Rate (per 1,000 gallons)	1 – 4,000	n/a	-	\$2.80	\$11.20
	4,001 – 10,000	n/a	-	\$4.20	\$15.72
	Over 10,000	n/a	-	\$5.60	-
Average Monthly Bill			\$51.40		\$47.15
Average Monthly Decrease					-\$4.25 (-8%)

Other Proposed Tariffs and Changes to Rates

Cross-Connection or Backflow Tariff

- Protects the utility(ies) water from the possibility of contamination caused by the backflow of contaminants that may be present on a customer’s premises by requiring the installation and periodic testing of backflow-prevention assemblies

Curtailment Plan

- Authorizes the utility to curtail water service to customers under specified terms and conditions

Rate Case Expense Surcharge

- Allows the utility to recover the costs it must incur for the process to change its rates (i.e., special studies conducted by expert consultants, etc.)

Service Charge	Lago Current	Ridgeview Current	Quail Creek Current	JW WUC Proposed
Establishment	\$25	\$30	\$25	\$35
Reconnection	\$25	\$30	\$25	\$30
Meter Test	\$30	\$30	\$25	\$30
Meter Re-Read	\$15	\$15	\$15	\$30
NSF Payment	\$10	\$15	\$15	\$30
After Hours Service	\$30	\$35	\$50	\$50

Procedural Schedule

Docket Nos. W-02514A-25-0192, W-03861A-25-0193, W-01944A-25-0194, W-02514A-25-0216, W-03861A-25-0217, and W-01944A-25-0218

Item	Date
Intervention Deadline	February 1, 2026
Staff/Intervenor Direct Testimony	March 25, 2026
Rebuttal / Surrebuttal / Rejoinder Testimony	May 4 – June 8, 2026
Hearing	June 15 – 19, 2026
Commission Decision	Anticipated August 2026
New Rates	Anticipated September 1, 2026

• Opportunities for **Public Comment**

○ Written

- Commission’s website: www.azcc.gov
 - “Meetings & Cases” > “Make a Public Comment in a Docket”

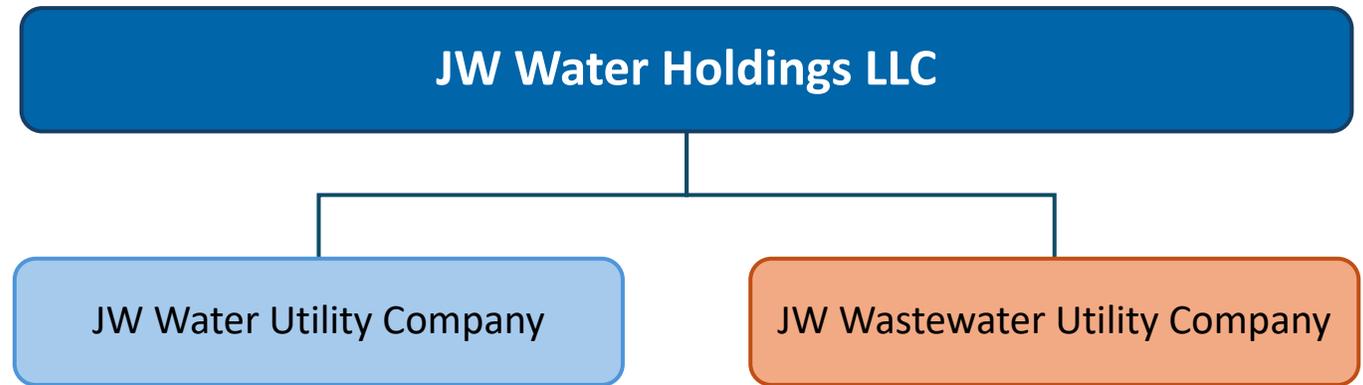
○ Public Comment Meetings

- June 9, 2026, 5:30 – 6:00 p.m.
- June 15, 2026, 10:00 a.m.
- In-person or via phone:
 - ACC Tucson offices:
 - 400 W. Congress Street, Room 222
Tucson, AZ 85701
 - Call: 1-877-309-3457
Code: 24601833204##

Long-Term Rate Case & Consolidation Plan

Maintaining long-term rate stabilization for JW customers

Streamline operations by consolidating 18 regulated utilities into a single water company and a single wastewater company.



Current & Near-term Rate Case Filings



Filed 12/27/2024

Filed 3/19/2025

Filed 8/29/2025

To be filed December 2025

Q2 2026 Filing

Q2 2026 Filing

Q3 2026 Filing

Verde Santa Fe

Pine Meadows

Bensch Ranch

VSF (Consolidated)

Picacho Water

Picacho Sewer

Picacho Sewer Filing #1

Quail Creek

Lago Del Oro

Ridgeview

JW Water Utility Co.

Pima

Split

SaddleBrooke

Mountain Pass

JW Wastewater Utility Co.

Navajo

Tonto Basin

Payson

Golden Shores

Sunrise Vistas

Coyote Wash

Split

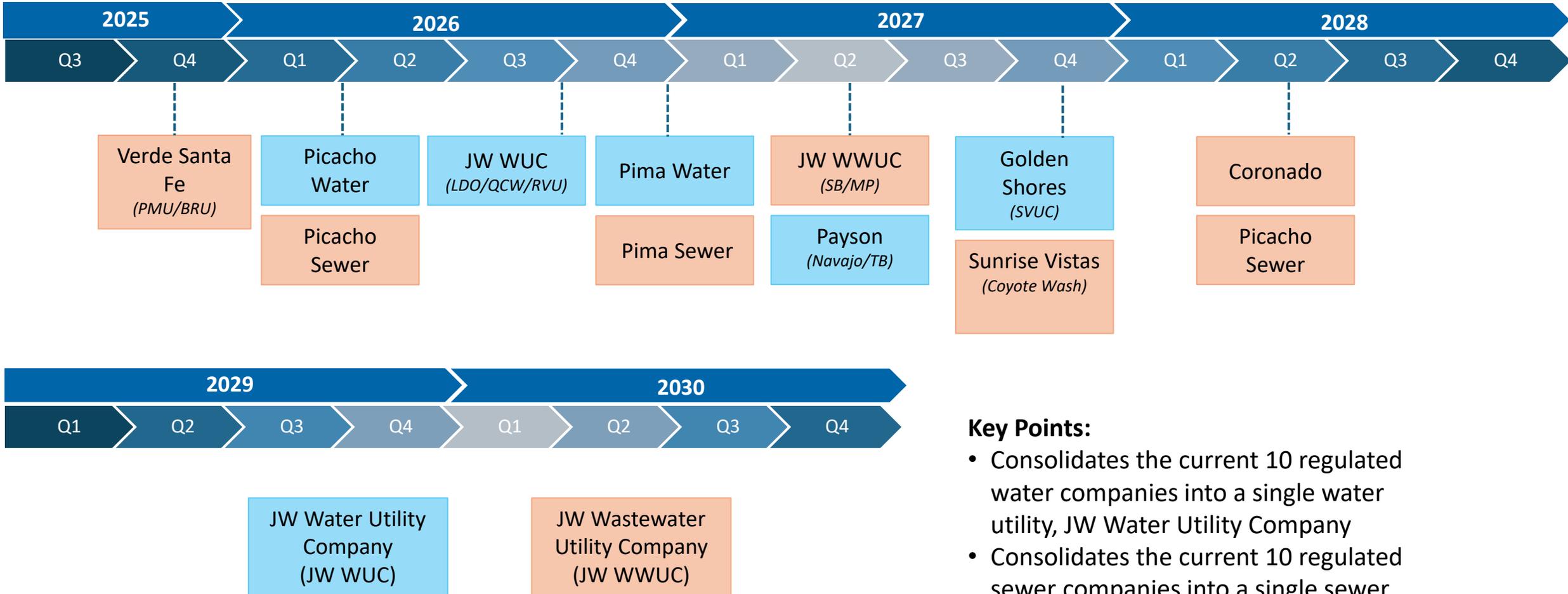
Coronado

Picacho Sewer

Picacho Sewer Filing #2



Timeline for Projected Rates



Key Points:

- Consolidates the current 10 regulated water companies into a single water utility, JW Water Utility Company
- Consolidates the current 10 regulated sewer companies into a single sewer utility, JW Wastewater Utility Company

Other Updates

Contact Us

Account Inquiries

Service Inquiries

Emergencies

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- Customer Service Delays
 - System transition
 - Staffing growth and training
 - Postal system delays
 - November holidays
- What We Are Doing for Customers
 - No late fees
 - Expanded self-service options
 - Pay by phone
 - E-Billing enrollment
 - Increased email communication
- All voicemails and emails are:
 - Logged as received
 - Returned in the order received