



# ELDER ABUSE & SCAMS

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Stay vigilant against elder abuse and scams that target older adults. Educate yourself about the warning signs and empower yourself with the knowledge to protect against these threats.

## WARNING SIGNS OF ABUSE

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### HIGH-PRESSURE TACTICS

- High-pressure sales pitches that demand immediate action
- Threats such as legal action or arrest  
*(Example: scammers posing as government officials threatening legal action or arrest if payment is not made immediately)*
- Intimidation to scare the victim into compliance  
*(Example: false claims of medical emergencies involving a family member or loved one, requiring immediate financial assistance)*
- Promises of unrealistic returns or prizes in exchange for money or personal information

### REQUESTS FOR PERSONAL INFORMATION

- Unsolicited requests for Social Security numbers, bank account details, or passwords
- Phishing emails or phone calls pretending to be from legitimate companies or organizations asking for personal information

### OFFERS THAT SOUND TOO GOOD TO BE TRUE

- Sweepstakes or lottery winnings that require payment of fees or taxes upfront
- Investment opportunities promising guaranteed high returns with low risk

### UNUSUAL PAYMENT METHODS

- Requests for payment via wire transfer, gift cards, or cryptocurrency.  
These payment methods are difficult to trace and recover once sent

### CONTACT

(602) 542-2124 • [seniorabuse@azag.gov](mailto:seniorabuse@azag.gov)



## PREVENT A SCAM

### BE SKEPTICAL

Be cautious of unsolicited phone calls, emails, or messages requesting personal information or money. Don't trust offers that sound too good to be true.

### THINK BEFORE YOU ACT

If it sounds too good to be true, it probably is! If someone claims to be from an organization or company, verify their identity before providing any information or making payments. Ask for contact information and research the organization independently.

### GUARD PERSONAL INFORMATION

Never give out sensitive information such as Social Security numbers, bank account details, or passwords to unknown individuals. Be wary of sharing personal information online or over the phone.

## REPORT ABUSE

For emergencies, **call 911** or local law enforcement

Report individual abuse cases to Adult Protective Services

**877-SOS-ADULT/877-767-2385**

Report a facility or provider to the Arizona Department of Health Services

**(602) 542-1025**

Report identity theft to the Federal Trade Commission at **identitytheft.org**

Area Agency on Aging 24-hour Helpline

**(602) 264-HELP or (602) 264-4357**

Report financial exploitation and vulnerable adult abuse to the Arizona Attorney General's Office

For non-emergency physical abuse:  
**(844) 894-4735 or (602) 542-2124**

For financial exploitation:  
**(844) 894-4735 or (602) 542-2124**

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