

TECH HELP

No Need to Fear, Tech Help is Still Here!

We realize that now, more than ever, technology is becoming increasingly valuable as we all experience shelter in place. Human beings will always need to connect with one another and our phones and computers are a safe way to stay in touch with friends and loved ones.

During this time of change our TeenTech services will be moving to a virtual platform. This is a great time to get your questions answered if you are in need of extra assistance. Currently we have two HPA students, Alek and Will Kaune and their mom Kristin who will be glad to assist.

How this will work:

Please contact Kristin via text or phone:
(925)528-9743

Please leave the following information:

- Your name
- Contact info (phone or email)
- Technical issue
- Best times for an appointment

Your call will be returned within 24 hrs or less and we will either be able to help you then or set up a time that works best.

We are most familiar with Mac products and we can also help you with Zoom conferencing.

If a donation is comfortable for you at this time, please send to the church office at your convenience with a notation "TeenTech". The group decides annually where to donate. Last year monies collected from services were given to the Teen Homeless Shelter. Please remember many will be in need as this global experience unfolds, especially on our beloved island.

Mahalo and we look forward to hearing from you!

Help with ZOOM

Here is a very short and easy to understand video on YouTube about **how to join a Zoom meeting from your computer**, here is the link: https://www.youtube.com/embed/hlkCmbvAHQQ?rel=0&autoplay=1&cc_load_policy=1

And here is a step by step guide to jointing a zoom meeting with your phone: <https://support.zoom.us/hc/en-us/articles/201362663-Joining-a-meeting-by-phone>