

[Today's Date]

To Whom It May Concern:

Pest Control has been designated as an Essential Service both nationally and in the state of Pennsylvania as a vital component in the protection of public health, property and food supply chains.

On a federal level, our business of pest and termite control, which is identified as "Exterminators", is categorized as "Essential Businesses" as outlined in the Department of Homeland Security [CISA document](#) dated March 19, 2020, page 9 under "Public Works", item 3.

In Pennsylvania, "Pest Control Services" is classified as a "Life-Sustaining Service" under the Services to Buildings and Dwellings within the [list of business types](#) that may continue physical operations, dated March 21, 2020, in relation to the Governor's Executive Order mandating closures for COVID-19 mitigation. Additionally, the Pennsylvania Department of Agriculture which regulates the structural pest management industry has [listed pest management as essential](#).

Please know that as protectors of public health, food and property, we take our role in safeguarding your quality of life very seriously. Pest control professionals are responsible for protecting against rodents, insects, arachnids and other animals that can damage property and threaten people's health through the spread of disease and bacteria, in addition to inflicting painful bites and stings. Our critical services extend into people's homes and businesses, as well as major commercial operations such as healthcare facilities, food processing facilities and more.

Thank you for entrusting **[Your Company]** with the health and wellbeing of your home or business. As we work together as a community and nation to better understand and mitigate the spread of the novel Coronavirus, we strongly encourage everyone to follow the advice set forth by the U.S. Centers for Disease Control and Prevention (CDC) and our government leaders. As an organization, we are taking additional measures to ensure we provide the best level of protection for both our customers and our employees. For more information on the steps we're taking, please visit our Coronavirus response page at **[if you have a section on your website, if not remove this sentence].**

If you have questions about your service or our company coronavirus response protocols, please don't hesitate to contact me. We will do our best to provide you with the level of service and satisfaction you've come to expect from our company.

Thank you again for your continued trust and we wish you safety, health and peace during this difficult and unprecedented time. We will all get through this together.

Sincerely,

[Your Name]
[Your Title]
[Your Company]