
MOBILE TICKETING 101

WHY ARE THE SPURS MOVING TO DIGITAL TICKETS?

A digital or mobile ticket is the safest most convenient and flexible way to receive and manage tickets while increasing protection against fraud. You're probably already using your smartphone to attend movies or when you travel, so why not for live events? It's our effort to make your AT&T Center experience the very best. Digital tickets provide:

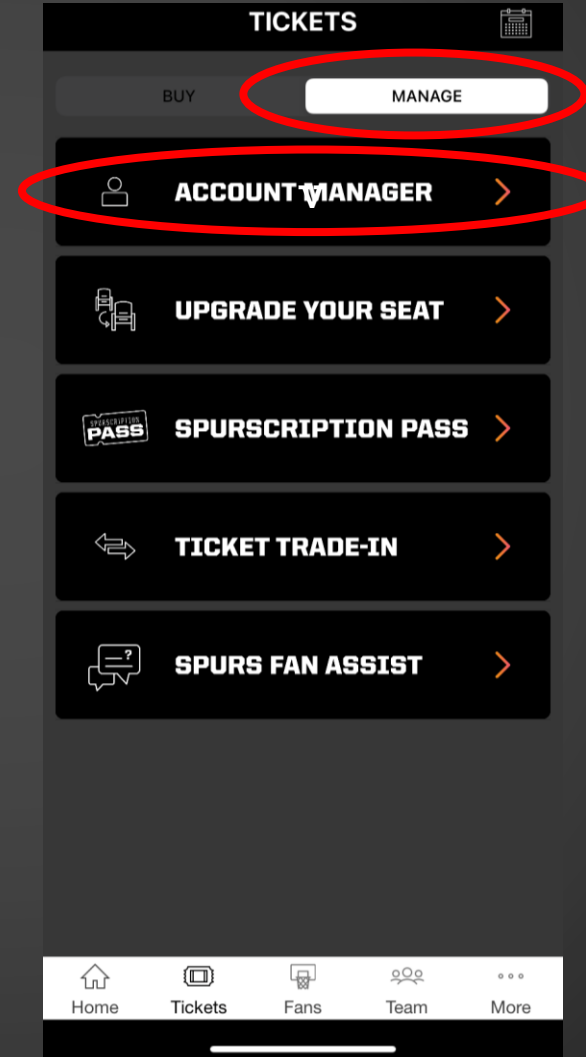
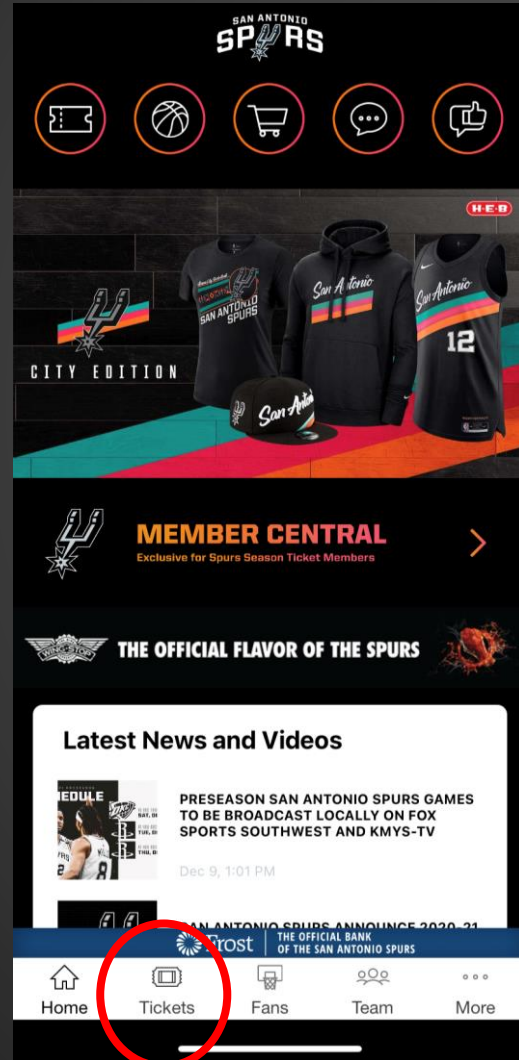
- Quick and easy entry to the Arena using your mobile phone or smart device
- Instant access to all your season tickets through the Official San Antonio Spurs App or on Spurs.com
- The ability to manage, send or sell your tickets at any time
- Reduced risk of lost, stolen, counterfeit or forgotten tickets
- An easy way to go green by printing less paper

MOBILE TICKETING VIDEO

- <https://attcenter.box.com/s/n3ta16mdr28izxy414h5uerwkwf2k9fr>

ACCESSING YOUR TICKETS

Go to the Official
Spurs App and Click
on Tickets



Click Manage then
Account Manager

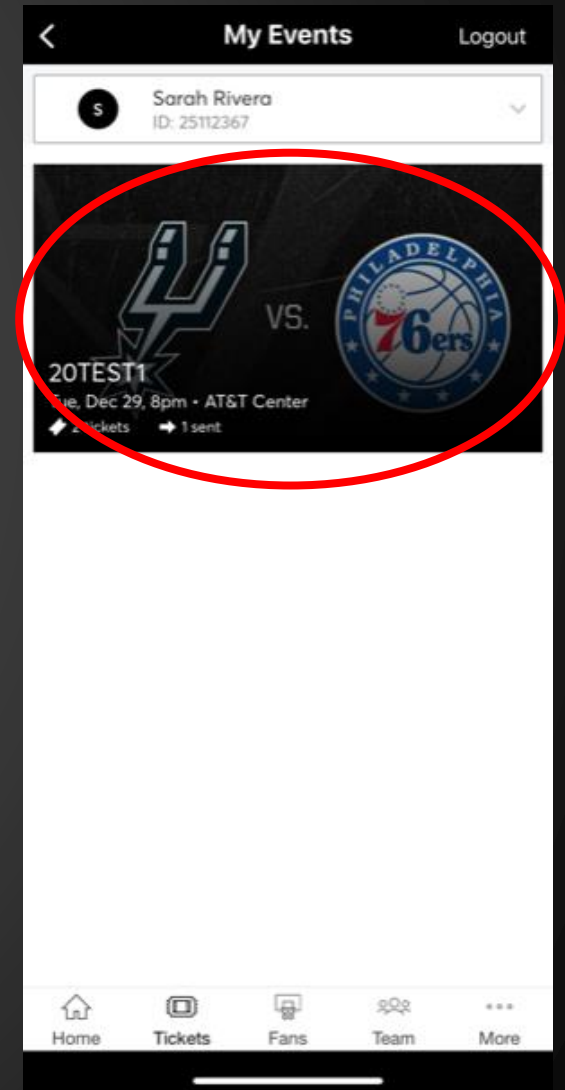
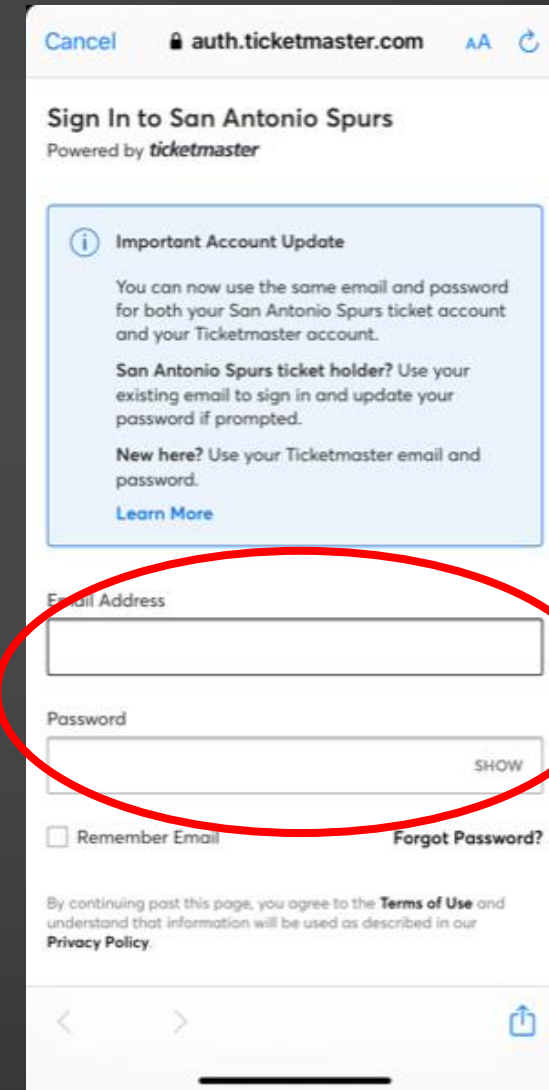
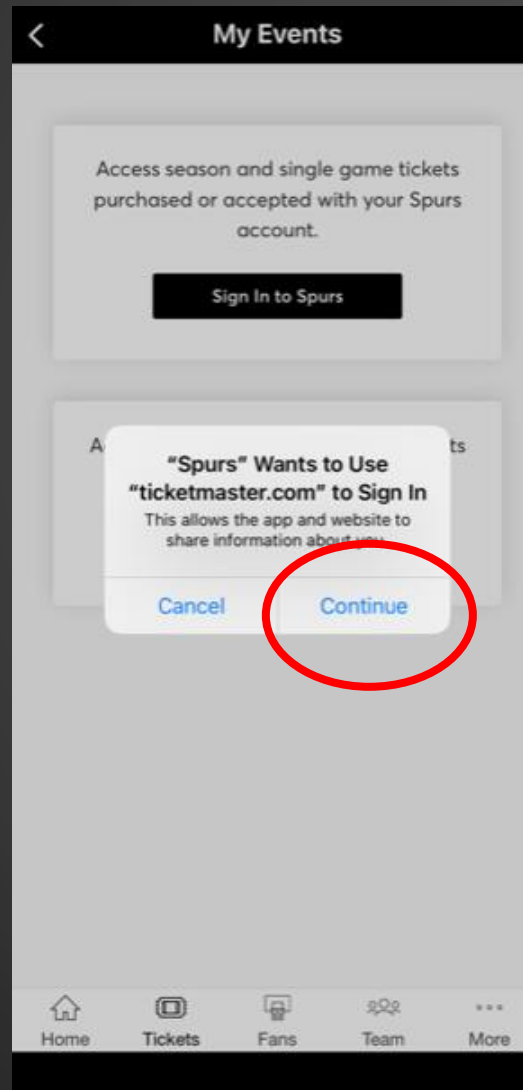
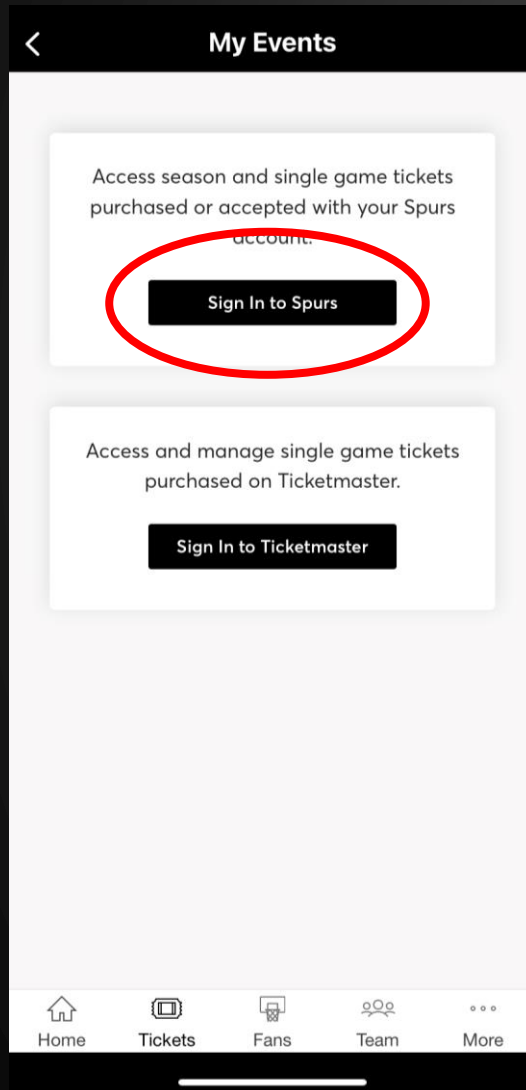
ACCESSING YOUR TICKETS

Click Sign In to Spurs

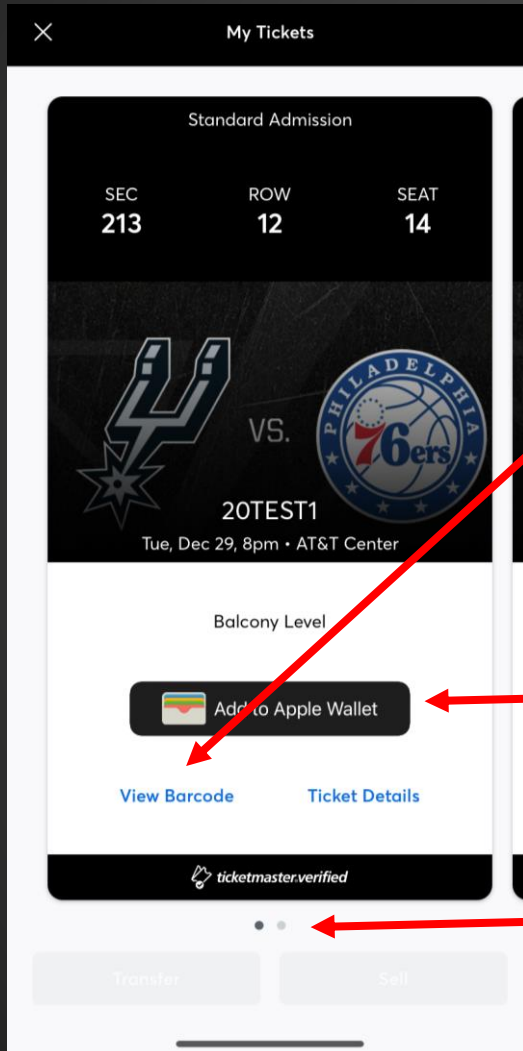
Click Continue (this is linking your Spurs and Ticketmaster accounts)

Sign in with Spurs Account Credentials

Click on Event to Access Tickets



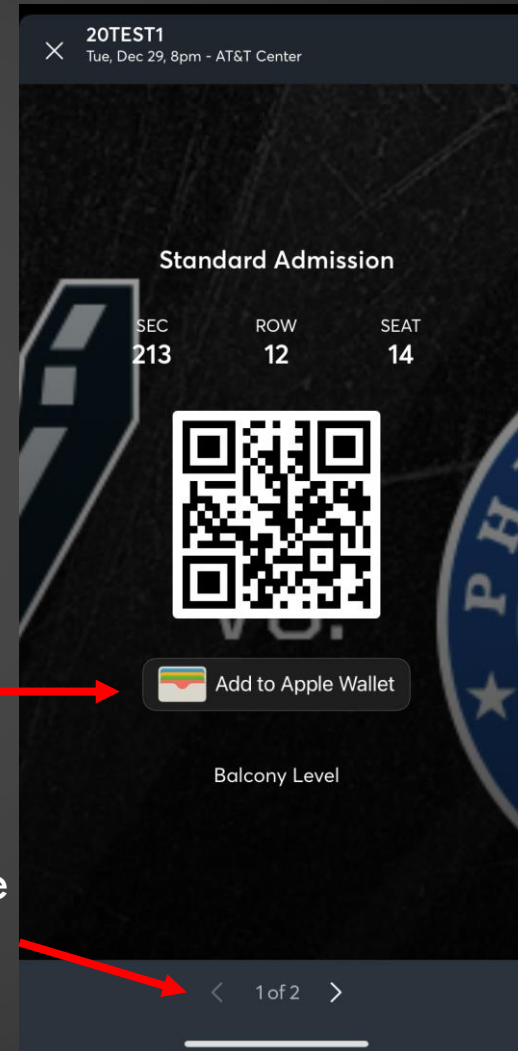
ACCESSING YOUR TICKETS



Click on View Barcode
to pull up barcode
and scan in

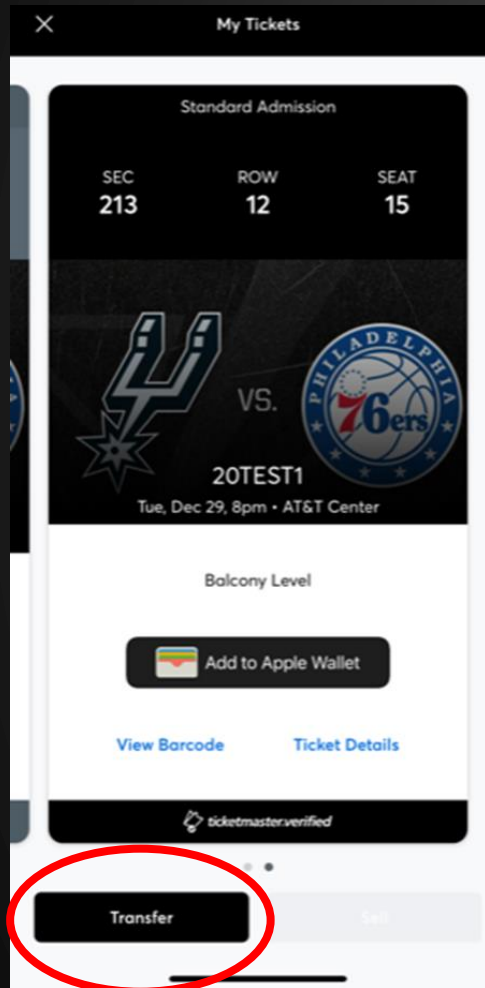
Add to Apple Wallet
(or Google Pay for
Android)

Swipe to see available
tickets for that event

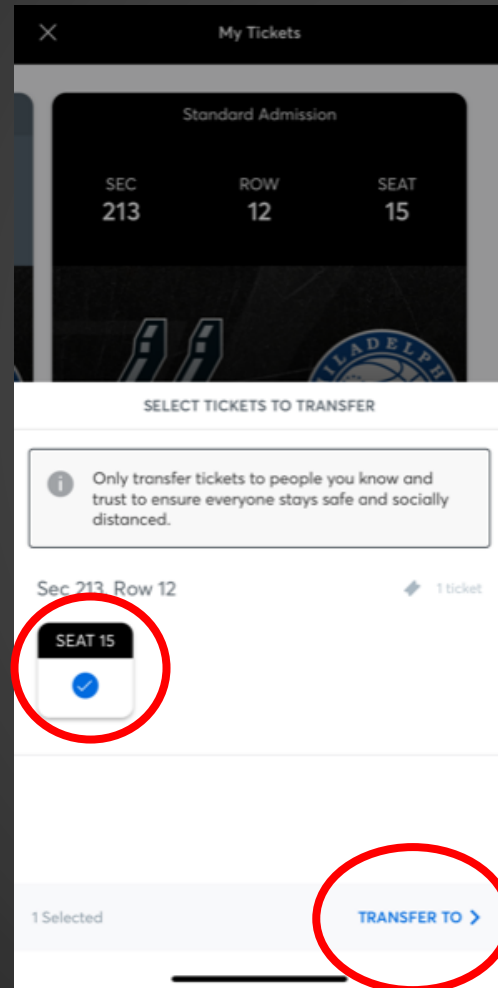


TRANSFERRING YOUR TICKETS

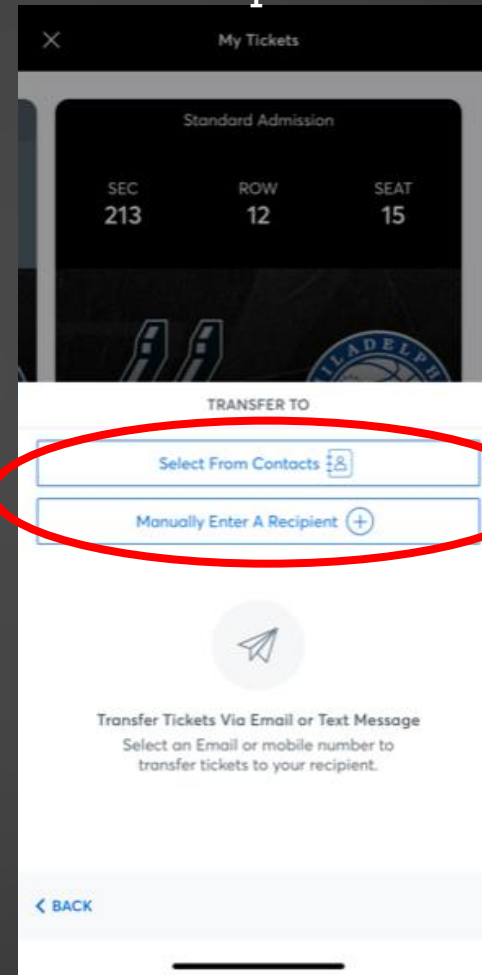
Within your event and ticket, click Transfer



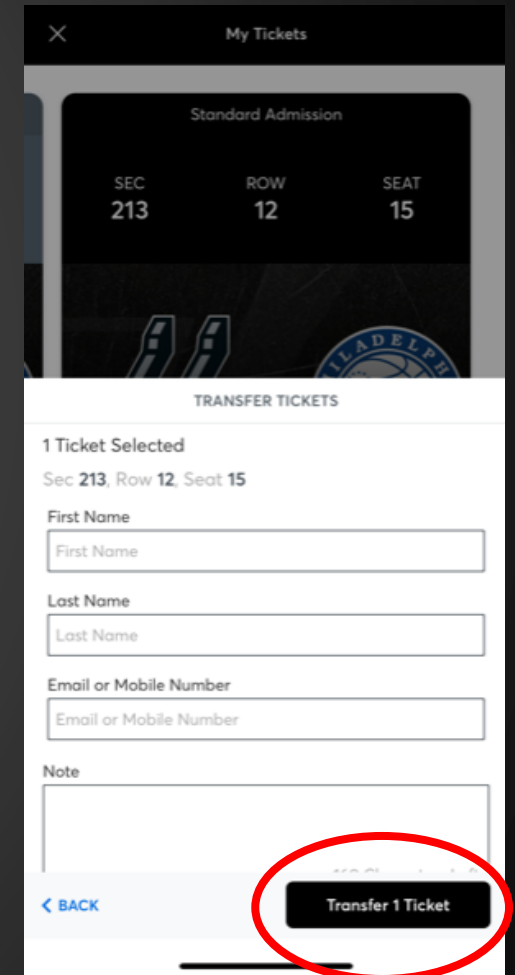
Select the Seat # you want to transfer and click Transfer To



You can either Select from Contacts or Manually Enter a Recipient

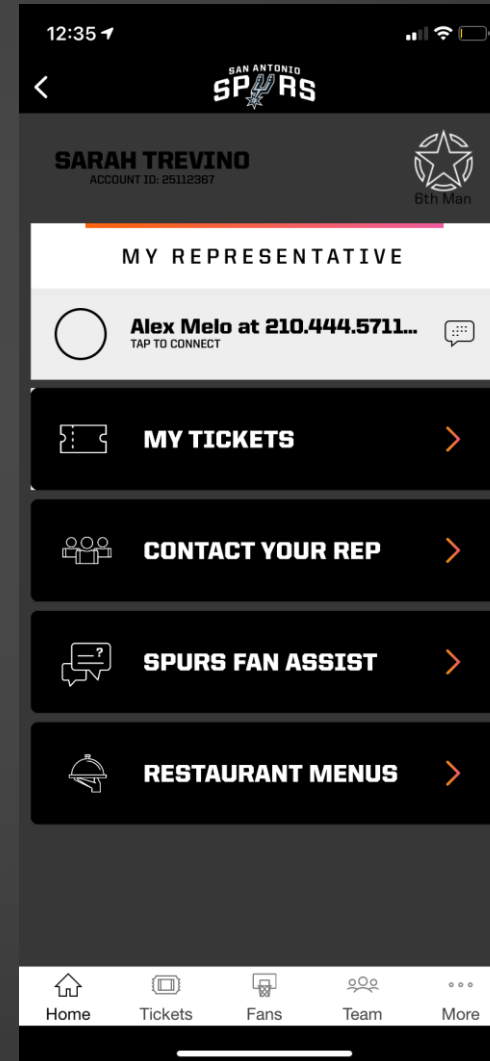
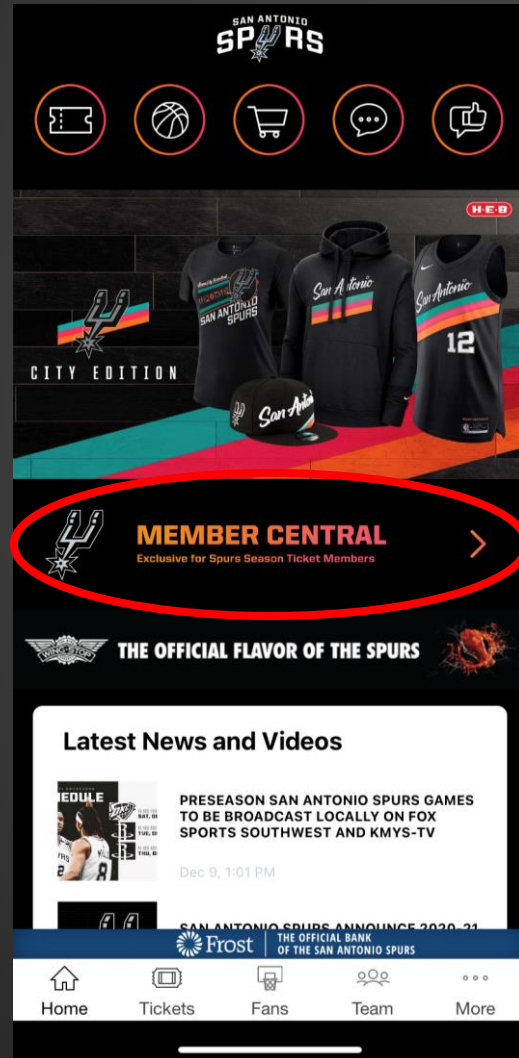


Enter information and click Transfer Ticket



MEMBER CENTRAL

Go to the Official
Spurs App and click
Member Central



Text your rep directly

Access your tickets

Access representative
information

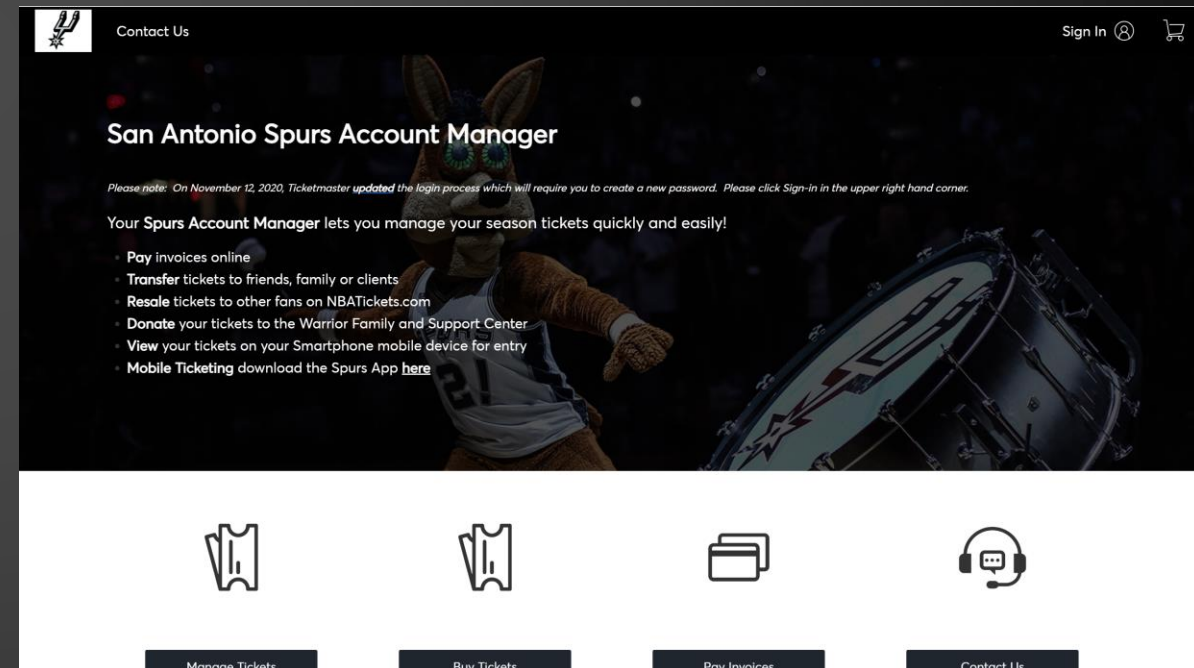
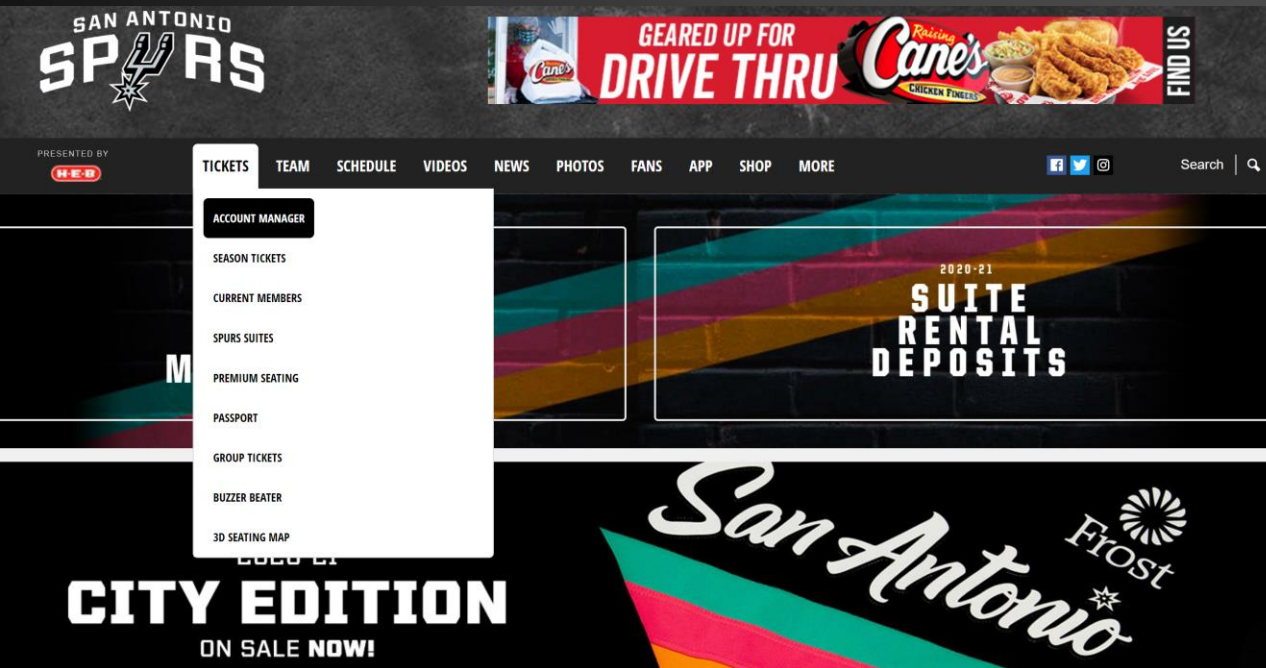
Access Virtual
Assistant

Access Restaurant
Menus

MANAGING TICKETS VIA DESKTOP

Go to <https://www.nba.com/spurs/>
and select Account Manager from the
Tickets drop down menu

Click Sign In



MANAGING TICKETS VIA DESKTOP

Enter Log In Credentials

Sign In to San Antonio Spurs

Powered by *ticketmaster*

Important Account Update

You can now use the same email and password for both your San Antonio Spurs ticket account and your Ticketmaster account.

San Antonio Spurs ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn More](#)

Email Address

strevino@spurs.com

Password

..... [SHOW](#)

☐ Remember Email [Forgot Password?](#)

By continuing past this page, you agree to the **Terms of Use** and understand that information will be used as described in our **Privacy Policy**.

New to Ticketmaster? [Sign Up](#)

[Sign In](#)

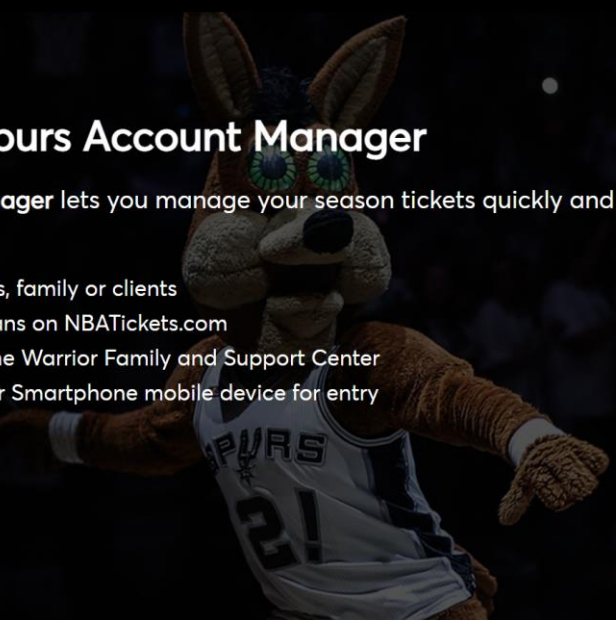
Click Manage Tickets

[Manage Tickets](#)[Buy Tickets](#)[Invoices](#)

San Antonio Spurs Account Manager

Your **Spurs Account Manager** lets you manage your season tickets quickly and easily!

- **Pay** invoices online
- **Transfer** tickets to friends, family or clients
- **Resale** tickets to other fans on NBATickets.com
- **Donate** your tickets to the Warrior Family and Support Center
- **View** your tickets on your Smartphone mobile device for entry



MANAGING TICKETS VIA DESKTOP

Select the Event you would like to
manage

Manage Tickets for Event Here
-Transfer
-Sell
-Click more to Donate

 Manage Tickets Buy Tickets Invoices

Transfer

 **Your phone is your ticket.**
For the fastest way in, add your ticket to your digital wallet.



illumiNight: A Magical Drive-Thru Experience
Tue, Dec 15, 2020 • Multiple Times
San Antonio, TX — AT&T Center



20TEST1
Tue • Dec 29, 2020 • 08:00 PM
San Antonio, TX — AT&T Center

 **Your Phone Is Your Ticket**
For the fastest way in, add your ticket to your digital wallet.

My Tickets

TRANSFER SELL MORE

 Sec 213, Row 12, Seat 14

 Sec 213, Row 12, Seat 15



20TEST1
Tue • Dec 29, 2020 • 08:00 PM
San Antonio, TX — AT&T Center

MOBILE TICKETING WEBSITE

- <https://www.nba.com/spurs/mobile-ticketing>

OTHER HELPFUL ARENA TIPS

- Parking will be cashless- advance purchased parking passes are highly encouraged
- All game attendees will be required to complete a self-assessment and receive a health pass via the CLEAR mobile app
- Face masks will be required at all times
- All bags are subject to security search, bags up to 6" x 8" in size with a maximum of one compartment are permitted into the arena
- Please follow all posted signage as it relates to traffic flow, physical distancing rules and protocols
- All arena transactions will be cashless transactions to create a frictionless experience for fans.
- Mobile Food Ordering is now available for 22 locations around the arena with express pick-up lines for faster service
- There will be a modified exit in order to reduce crowding on elevators and escalators.



CLEAR®

HEALTH PASS™