

NBME Self-Assessment Services Migration to New Online Ordering and Test Delivery Websites

Account Access / Login

1. **Will my login remain the same when you switch to MyNBME?**
 - a. If you have an NSAS account, but have not yet made a purchase or purchased prior to February 1, 2017, your account was not converted to MyNBME. You can access MyNBME and select the “First-Time User” option.
 - b. If you have only one NSAS account and purchased a self-assessment on or after February 1, 2017, your login will be the email address specified on the old website, but you will have to set a new password on MyNBME when the website becomes available in the afternoon on February 12.
 - c. If you have more than one NSAS account and purchased a self-assessment on or after February 1, 2017, your login will be the email address associated with the account having the most recent purchase of a self-assessment (see Exception in ‘d’ below).
 - d. **Exception:** if you have used a voucher provided by a medical school or other institution to purchase a self-assessment on or after February 1, 2017, the email address associated with the account most recently used to redeem a voucher to purchase a self-assessment will be used.
2. **I have more than one NSAS account – will I still be able to use both to login to MyNBME?** No, multiple accounts will be consolidated. See #1 above for the account that will be used to login.
3. **Are there any accounts with purchases in the past two years that will not be converted to MyNBME?** Yes, there are some accounts for which the names were not valid. For example, if the last name was a single letter, or the last or first name contained a number, the accounts were not converted.
4. **Will I still be able to access the self-assessments I purchased on the old website?** Yes, self-assessments purchased on or after February 1, 2017, will be accessible within MyNBME. Moving forward, your performance feedback PDF will remain available on MyNBME for a period of two years from the date of issue. Access to interactive results (e.g. reviewing right / wrong answers) will expire after 90 days of completing the assessment.

General Inquiries

5. **Will I be able to finish a self-assessment I already started on the old website?** Yes, self-assessments purchased on the old website will be accessible within MyNBME.
6. **Will MyNBME have the same features/functions as the old website?** Yes, all of the features available on the old website will be available on the new. If anything, some of the features will be enhanced, such as a more comprehensive shopping cart.

Scores/Performance Feedback

7. **Will I still be able to see my self-assessments/performance feedback that was available on the old website?** Any self-assessments and performance feedback associated with *purchases made prior to February 1, 2017, will not* be available in MyNBME.
8. **Will I still be able to view / save my performance feedback on My NBME?** Yes, you will still be able to view/save your performance feedback PDF on MyNBME for a period of two years from the date of issue. Access to interactive results (e.g. reviewing right / wrong answers) will expire after 90 days of completing the assessment. The expiration dates will be listed for both types of feedback on MyNBME.
9. **Will I still be able to view the items I got wrong in MyNBME?** Yes. For 90 days after completion, you will be able to see the correct answers for all questions associated with the Comprehensive Basic Science, Comprehensive Clinical Science, Comprehensive Clinical Medicine, Clinical Science Mastery Series and the International Foundations of Medicine (IFOM) Clinical Science self-assessments.

Vouchers

10. **Will the voucher I have not yet redeemed still work in MyNBME?** Yes, unredeemed vouchers will be accepted by the new website.

System Requirements

11. **Will I be able to take a self-assessment on all devices (e.g., laptops, tablets, smart phones)?** No, self-assessments require use of a computer or laptop.
12. **Which browser can I use to access MyNBME?** For the best experience using the new website, please use Chrome, Edge or Firefox.