

Minimum System Requirements

Operating System	Processor	RAM	Internet Browser	Hardware	Media Playback	Internet Connection
Windows 10	1.6GHz ¹	2GB	Google Chrome 50+	AUDIO: Sound Card with speakers	HTML5 streaming enabled browser ³	Dedicated high speed connection of 900kbps+
Windows 8.1+ Pro			Internet Explorer 11+		Apple iOS http streaming enabled browser ⁴	
Windows 7			Firefox 46+	VIDEO: Screen with 1024x768+ resolution support		
Android 4.4+			Safari 8+ ²		Android http streaming enabled browser ⁵	
Apple Mac OS X 10.9+			Edge Browser			
Apple iOS 8.4+						

*The minimum system requirements for viewing a webcast are subject to change without notice. For the most up-to-date system requirements, click on the [FAQs and System Test](#) button on an event's landing page or the [?](#) button in the webcast player.

¹ Dual core processors are preferred.

² Mac and iOS devices only.

³ If your browser is unable to playback HTML5 streams the website may fallback to use Adobe Flash.

⁴ Apple iPad and iPhone only. Please use Safari on iOS devices for the best viewing experience.

⁵ Android 4.4+. Please use Chrome on Android devices for the best viewing experience.

Best Practices

- We recommend the audience joins the presentation 10 minutes prior to the scheduled start to allow time to login and setup.
- If you are joining the event for the first time, complete the registration form to sign up.
- If you previously registered for the event, enter your email address in the login form to sign in.
- Check your computer speakers to ensure they are powered on and not muted in order to receive audio.
- If you are using an Android device, Apple iPad or iPhone, you will need to click on the media play button to begin the presentation. Android and Apple iOS devices do not permit streams to begin automatically.
- If you are using an Android device, Apple iPad or iPhone and the presentation incorporates pre-recorded video clips or live screen sharing, you will be prompted to click on the media play button when switching between streams in the presentation. Android and Apple iOS devices do not permit streams to begin automatically.
- If you are using a mobile device, make sure you have enough bandwidth. We advise using dedicated wi-fi or 4G.
- A wired internet connection is recommended if possible.