

Dear Valued RAE Region 2 Provider,

Thank you for your unwavering commitment to delivering compassionate care to our Northeast Health Partners (NHP) RAE Region 2 members. Your dedication ensures our members receive the care they need and deserve.

I am pleased to share the exciting update that the Department of Health Care Policy and Financing has selected NHP to continue serving as the Regional Accountable Entity (RAE) for Region 2, pending a signed contract, and an important transition that will enhance our operations and provider support.

Currently, NHP partners with Caelon for administrative and provider network management. Starting **July 1, 2025**, NHP will transition these functions to **Rocky Mountain Health Plans (RMHP)**. This partnership will leverage RMHP's extensive experience as the RAE for Region 1 since 2017, ensuring streamlined services and enhanced support for our provider network.

**Key Functions Transitioning to RMHP:**

- Provider contracting
- Credentialing
- Dedicated provider call center and relations team
- Prior authorizations
- Claims processing

Regions 1 and 2 share many similarities, being primarily rural and frontier communities. Both regions require innovative approaches and a strong focus on elevating provider and member voices to meet unique community needs. RMHP has demonstrated success in addressing these challenges and will bring valuable expertise to our shared mission in Region 2.

**What This Means for You:**

1. **Current RMHP Providers:** If you already have a contract with RMHP, you will automatically be contracted and credentialed for Region 2 beginning **July 2025**—no additional action is required.
2. **Non-RMHP Providers:** If you do not currently have a contract with RMHP, their team will reach out over the next few months to facilitate contracting and credentialing. Please respond promptly to ensure there are no disruptions in service to our members.

**Next Steps:**

In the coming months, we will share critical details about claims submission, key contacts, and other necessary information. If you have immediate questions or wish to begin the contracting and



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credentialing process early, please contact NMHP's Behavioral  
Health Provider Relations team at [nhprae\\_bh\\_pr@uhc.com](mailto:nhprae_bh_pr@uhc.com)

([nhprae\\_bh\\_pr@uhc.com](mailto:nhprae_bh_pr@uhc.com)).

For any additional questions or concerns, please feel free to reach out:

- **Kari L. Snelson**, CEO: [kari@nhpllc.org](mailto:kari@nhpllc.org)
- **Dr. Brian Robertson**, COO: [brian@nhpllc.org](mailto:brian@nhpllc.org)
- **Raina Ali**, Community Relations Manager: [raina@nhpllc.org](mailto:raina@nhpllc.org)
- Thank you for your continued partnership and for providing exceptional care to our members. We are excited about this new chapter and look forward to working with you to achieve even greater outcomes for our Region 2 community.

Warm regards,

**Kari L. Snelson, LCSW, CHC**

CEO

Northeast Health Partners

970.397.2732 (text or calls welcome)