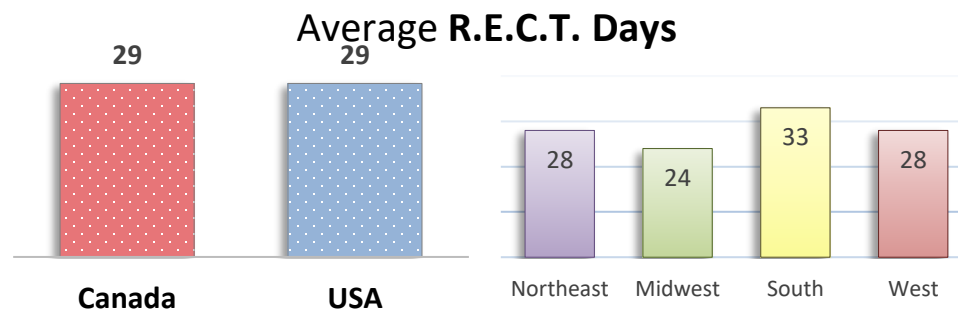


REPAIR EVENT CYCLE TIME (R.E.C.T.)

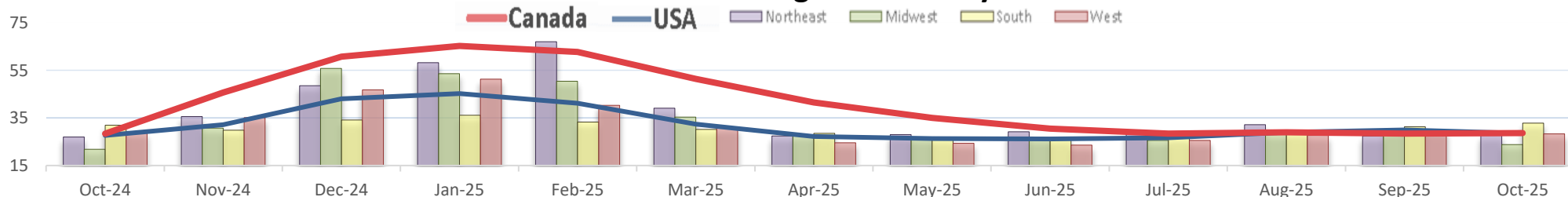


RV DASHBOARD - October 2025

	Canada	USA	Northeast	Midwest	South	West
Average R.E.C.T. Days	29	29	28	24	33	28
Median R.E.C.T. Days	10	11	10	6	14	11
25% Waited Over	32	35	30	26	42	35
Total Dealerships	45	345	45	83	163	99
Work Orders Reviewed ¹	5,634	40,453	5,634	10,589	13,842	10,388



Historical Average R.E.C.T. Days



Average R.E.C.T. Days based on BILLING TYPE							Average R.E.C.T. Days based on PARTS AVAILABILITY						
	Canada	USA	Northeast	Midwest	South	West		Canada	USA	Northeast	Midwest	South	West
Warranty Coverage	59	46	44	50	45	47	Out-Of-Stock	76	56	60	60	54	56
No Coverage	20	19	19	15	24	19	In Stock ²	20	18	17	15	22	16
Start Days	11	7	8	7	8	6	Identification Days	24	24	22	24	25	24
Job Days	7	11	9	8	13	12	Lead Time Days	19	16	15	15	15	16
Delivery Days	7	8	8	7	9	7	Repair Wait Days	26	14	16	16	13	14
Percentage of Work Orders with Warranty Coverage							Percentage of Work Orders with Out-Of-Stock Parts						
Canada USA Northeast Midwest South West							Canada USA Northeast Midwest South West						

1 - Work Orders with inaccurate or omitted dates, RECT exceeding two years and all internals are excluded. 2 - In stock or no part needed