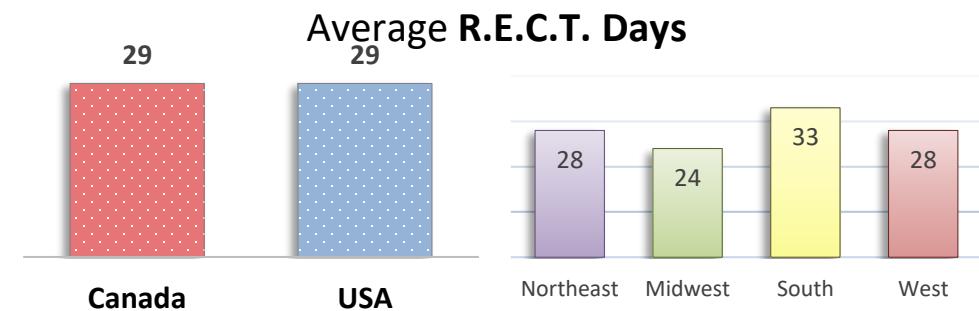


# REPAIR EVENT CYCLE TIME (R.E.C.T.)

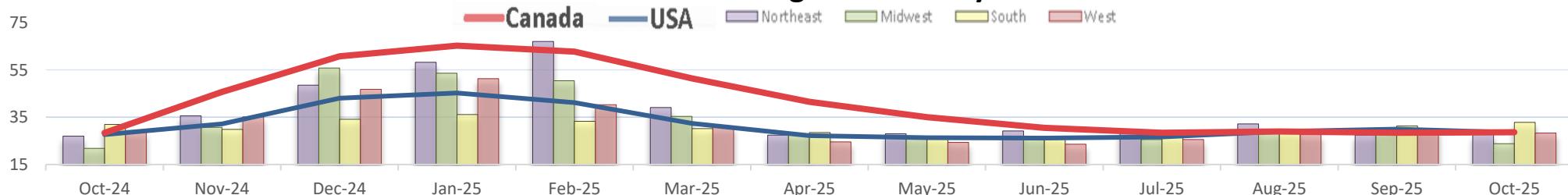


# RV DASHBOARD - October 2025

	Canada	USA	Northeast	Midwest	South	West
Average R.E.C.T. Days	<b>29</b>	<b>29</b>	28	24	33	28
Median R.E.C.T. Days	10	11	10	6	14	11
25% Waited Over	32	35	30	26	42	35
Total Dealerships	45	345	45	83	163	99
Work Orders Reviewed <sup>1</sup>	5,634	40,453	5,634	10,589	13,842	10,388



## Historical Average R.E.C.T. Days



Average R.E.C.T. Days based on BILLING TYPE							Average R.E.C.T. Days based on PARTS AVAILABILITY						
	Canada	USA	Northeast	Midwest	South	West		Canada	USA	Northeast	Midwest	South	West
Warranty Coverage	<b>59</b>	<b>46</b>	44	50	45	47	Out-Of-Stock	<b>76</b>	<b>56</b>	60	60	54	56
	20	19	19	15	24	19		20	18	17	15	22	16
Start Days	11	7	8	7	8	6	Identification Days	24	24	22	24	25	24
	7	11	9	8	13	12		19	16	15	15	15	16
	7	8	8	7	9	7		26	14	16	16	13	14
Percentage of Work Orders with Warranty Coverage							Percentage of Work Orders with Out-Of-Stock Parts						
Canada		USA		Northeast		Midwest		Canada		USA		Northeast	
 23% 77%		 34% 66%		 35% 65%		 24% 76%		 41% 59%		 34% 66%		 15% 85%	
Canada		USA		Northeast		Midwest		Canada		USA		Northeast	
23%		34%		35%		24%		15%		28%		24%	
66%		65%		76%		59%		85%		72%		76%	
Northeast		Midwest		South		West		19%		34%		66%	
Midwest		South		West				30%					

<sup>1</sup> - Work Orders with inaccurate or omitted dates, R.E.C.T. exceeding two years and all internals are excluded. <sup>2</sup> - In stock or no part needed