

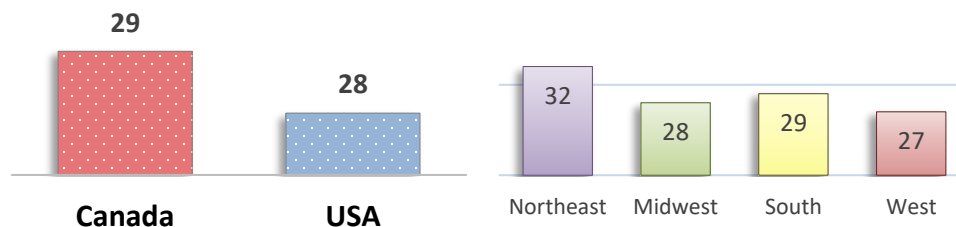
REPAIR EVENT CYCLE TIME (R.E.C.T.)



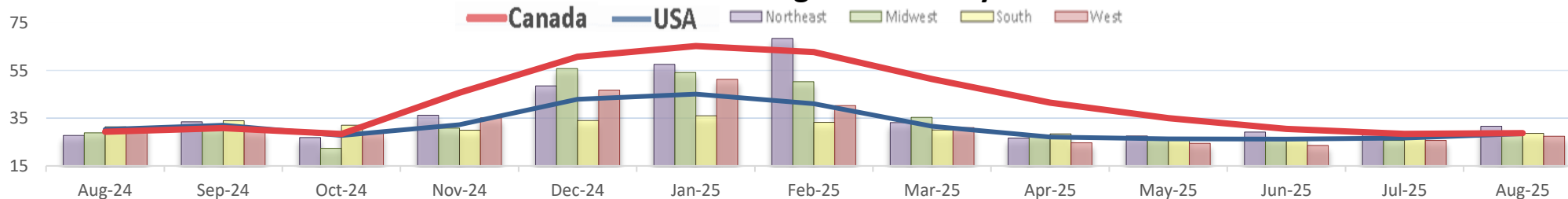
RV DASHBOARD - August 2025

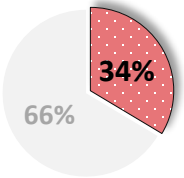
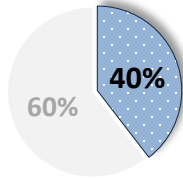
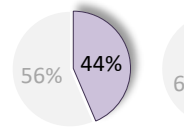
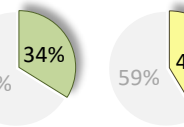
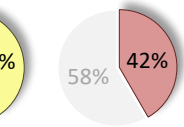
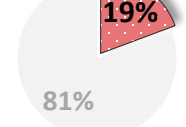
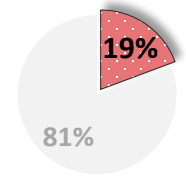
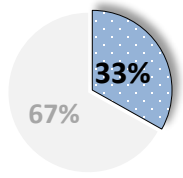
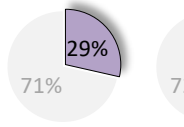
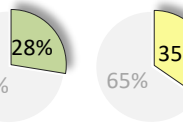
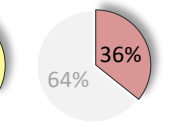
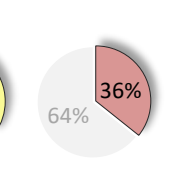
	Canada	USA	Northeast	Midwest	South	West
Average R.E.C.T. Days	29	28	32	28	29	27
Median R.E.C.T. Days	11	13	12	12	14	13
25% Waited Over	32	33	37	33	37	33
Total Dealerships	44	345	44	85	166	94
Work Orders Reviewed ¹	4,747	34,557	4,747	7,550	13,697	8,563

Average R.E.C.T. Days



Historical Average R.E.C.T. Days



Average R.E.C.T. Days based on BILLING TYPE							Average R.E.C.T. Days based on PARTS AVAILABILITY							
	Canada	USA	Northeast	Midwest	South	West		Canada	USA	Northeast	Midwest	South	West	
Warranty Coverage	45	39	43	42	37	36	Out-Of-Stock	62	49	56	48	48	47	
No Coverage	20	22	23	21	23	21	In Stock ²	21	19	22	20	19	16	
Start Days	11	7	7	8	7	6	Identification Days	22	21	21	20	22	20	
Job Days	7	11	10	9	12	12	Lead Time Days	17	14	14	13	14	14	
Delivery Days	7	8	11	8	7	7	Repair Wait Days	19	11	13	12	11	11	
Percentage of Work Orders with Warranty Coverage							Percentage of Work Orders with Out-Of-Stock Parts							
														
Canada	USA	Northeast	Midwest	South	West		Canada	USA	Northeast	Midwest	South	West		

1 - Work Orders with inaccurate or omitted dates, RECT exceeding two years and all internals are excluded. 2 - In stock or no part needed