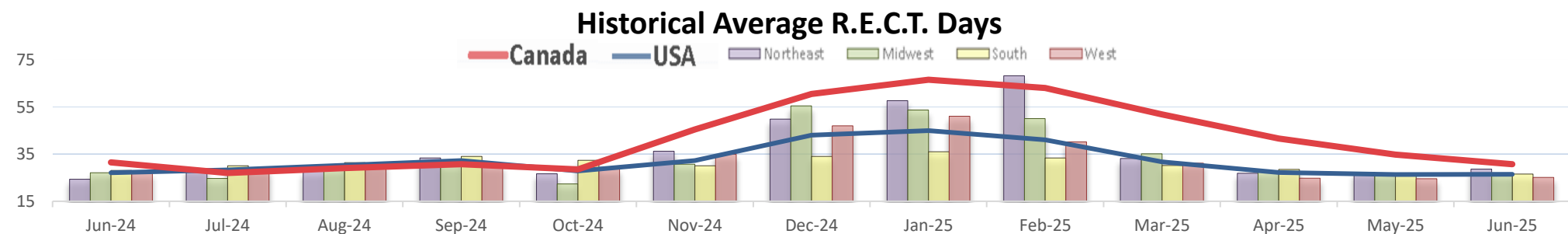
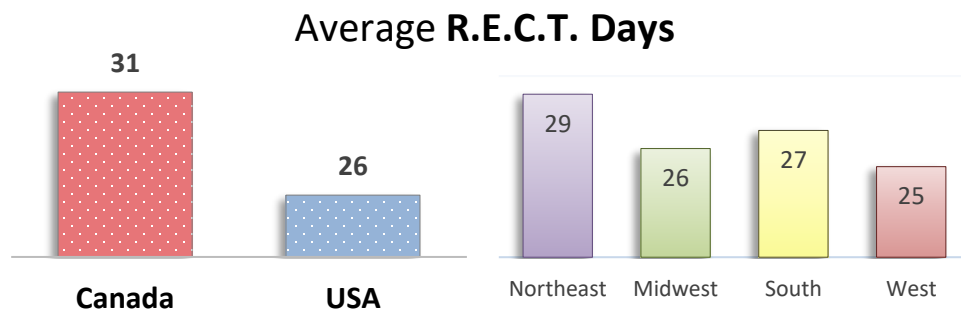


# REPAIR EVENT CYCLE TIME (R.E.C.T.)



# RV DASHBOARD - June 2025

	Canada	USA	Northeast	Midwest	South	West
Average R.E.C.T. Days	31	26	29	26	27	25
Median R.E.C.T. Days	11	11	11	10	12	11
25% Waited Over	28	29	28	29	31	29
Total Dealerships	45	339	45	84	164	91
Work Orders Reviewed <sup>1</sup>	4,722	34,597	4,722	7,782	13,570	8,523



Average R.E.C.T. Days based on BILLING TYPE							Average R.E.C.T. Days based on PARTS AVAILABILITY						
	Canada	USA	Northeast	Midwest	South	West		Canada	USA	Northeast	Midwest	South	West
Warranty Coverage	50	37	42	40	35	34	Out-Of-Stock	77	47	60	46	45	44
No Coverage	22	20	20	20	21	19	In Stock <sup>2</sup>	22	18	17	20	18	16
Start Days	13	8	8	9	8	6	Identification Days	28	21	23	19	21	19
Job Days	9	10	9	9	11	10	Lead Time Days	17	13	14	12	13	13
Delivery Days	6	6	8	6	6	7	Repair Wait Days	27	11	13	13	10	10
Percentage of Work Orders with Warranty Coverage							Percentage of Work Orders with Out-Of-Stock Parts						
Canada	30%						Canada	17%					
USA	38%						USA	30%					
Northeast	41%						Northeast	26%					
Midwest	33%						Midwest	25%					
South	40%						South	32%					
West	39%						West	32%					

1 - Work Orders with inaccurate or omitted dates, RECT exceeding two years and all internals are excluded. 2 - In stock or no part needed