

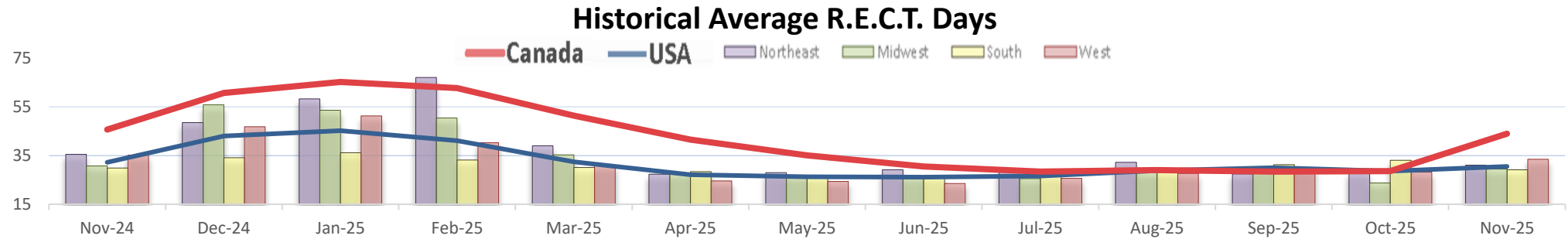
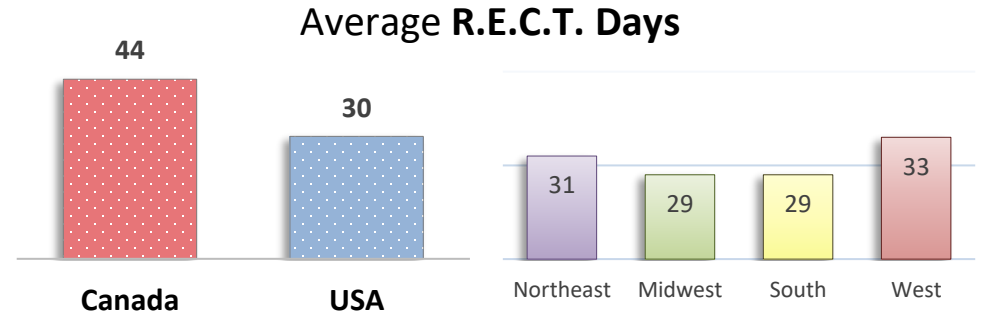
REPAIR EVENT CYCLE TIME (R.E.C.T.)



a Constellation Software company

RV DASHBOARD - November 2025

	Canada	USA	Northeast	Midwest	South	West
Average R.E.C.T. Days	44	30	31	29	29	33
Median R.E.C.T. Days	23	16	12	11	12	16
25% Waited Over	57	44	37	36	36	44
Total Dealerships	45	346	45	85	163	98
Work Orders Reviewed ¹	4,159	31,175	4,159	7,181	12,301	7,534



Average R.E.C.T. Days based on BILLING TYPE							Average R.E.C.T. Days based on PARTS AVAILABILITY						
	Canada	USA	Northeast	Midwest	South	West		Canada	USA	Northeast	Midwest	South	West
Warranty Coverage	74	48	52	55	43	50	Out-Of-Stock	84	58	63	62	54	59
No Coverage	32	21	20	20	21	23	In Stock ²	32	19	20	19	17	20
Start Days	16	8	8	9	7	7	Identification Days	31	25	25	25	25	25
Job Days	12	12	10	10	12	14	Lead Time Days	20	16	16	15	15	16
Delivery Days	11	8	10	8	7	10	Repair Wait Days	27	14	15	18	13	14
Percentage of Work Orders with Warranty Coverage							Percentage of Work Orders with Out-Of-Stock Parts						
Canada USA Northeast Midwest South West							Canada USA Northeast Midwest South West						

1 - Work Orders with inaccurate or omitted dates, RECT exceeding two years and all internals are excluded. 2 - In stock or no part needed