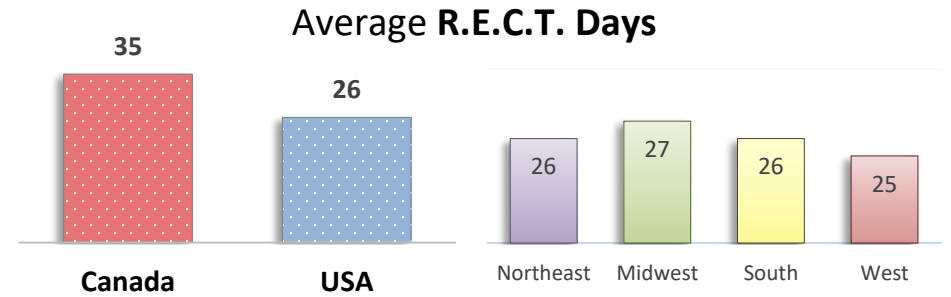


REPAIR EVENT CYCLE TIME (R.E.C.T.)

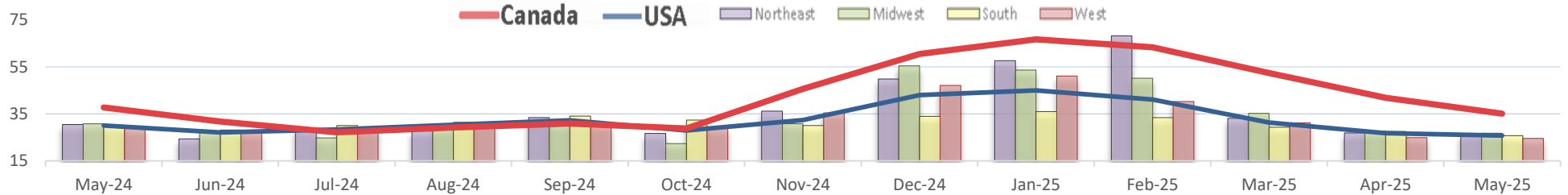


RV DASHBOARD - May 2025

	Canada	USA	Northeast	Midwest	South	West
Average R.E.C.T. Days	35	26	26	27	26	25
Median R.E.C.T. Days	10	10	10	9	12	10
25% Waited Over	29	28	24	27	30	28
Total Dealerships	45	329	45	83	156	90
Work Orders Reviewed ¹	4,997	35,658	4,997	8,330	13,219	9,112



Historical Average R.E.C.T. Days



Average R.E.C.T. Days based on BILLING TYPE							Average R.E.C.T. Days based on PARTS AVAILABILITY						
	Canada	USA	Northeast	Midwest	South	West		Canada	USA	Northeast	Midwest	South	West
Warranty Coverage	63	37	40	42	34	36	Out-Of-Stock	97	49	58	52	46	48
No Coverage	25	19	18	20	20	18	In Stock ²	23	17	17	20	16	14
Start Days	16	8	10	10	7	6	Identification Days	36	22	25	24	22	21
Job Days	11	10	9	10	11	11	Lead Time Days	21	14	14	14	13	14
Delivery Days	6	6	6	6	6	6	Repair Wait Days	38	12	18	14	10	11
Percentage of Work Orders with Warranty Coverage							Percentage of Work Orders with Out-Of-Stock Parts						
Canada USA Northeast Midwest South West							Canada USA Northeast Midwest South West						

¹ - Work Orders with inaccurate or omitted dates, RECT exceeding two years and all internals are excluded. ² - In stock or no part needed