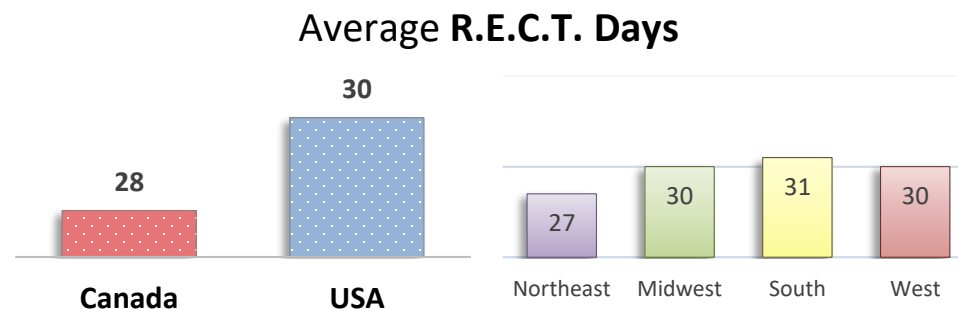


REPAIR EVENT CYCLE TIME (R.E.C.T.)

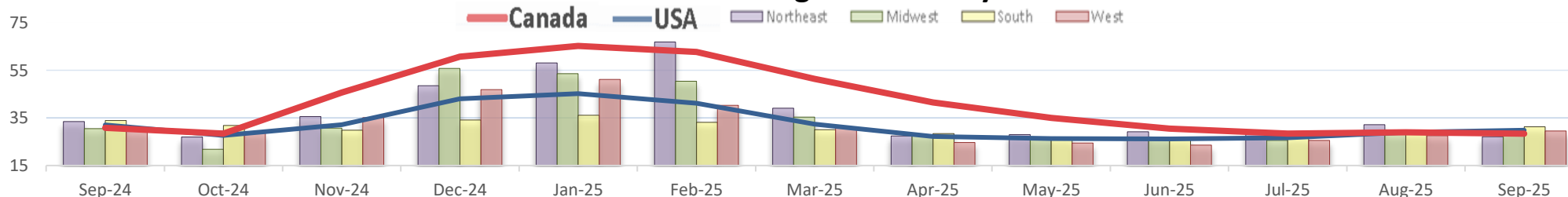


RV DASHBOARD - September 2025

	Canada	USA	Northeast	Midwest	South	West
Average R.E.C.T. Days	28	30	27	30	31	30
Median R.E.C.T. Days	9	13	12	12	15	13
25% Waited Over	31	36	32	37	41	36
Total Dealerships	45	349	45	84	165	100
Work Orders Reviewed ¹	4,212	32,250	4,212	7,318	12,391	8,329



Historical Average R.E.C.T. Days



Average R.E.C.T. Days based on BILLING TYPE							Average R.E.C.T. Days based on PARTS AVAILABILITY						
	Canada	USA	Northeast	Midwest	South	West		Canada	USA	Northeast	Midwest	South	West
Warranty Coverage	52	41	35	47	40	42	Out-Of-Stock	69	52	50	55	50	53
No Coverage	20	22	21	21	25	21	In Stock ²	20	19	18	20	21	18
Start Days	11	8	7	8	8	7	Identification Days	23	22	19	22	23	22
Job Days	7	12	9	10	13	12	Lead Time Days	17	14	13	14	14	15
Delivery Days	7	8	7	9	7	8	Repair Wait Days	21	13	14	14	12	12
Percentage of Work Orders with Warranty Coverage							Percentage of Work Orders with Out-Of-Stock Parts						
Canada USA Northeast Midwest South West							Canada USA Northeast Midwest South West						

1 - Work Orders with inaccurate or omitted dates, RECT exceeding two years and all internals are excluded. 2 - In stock or no part needed