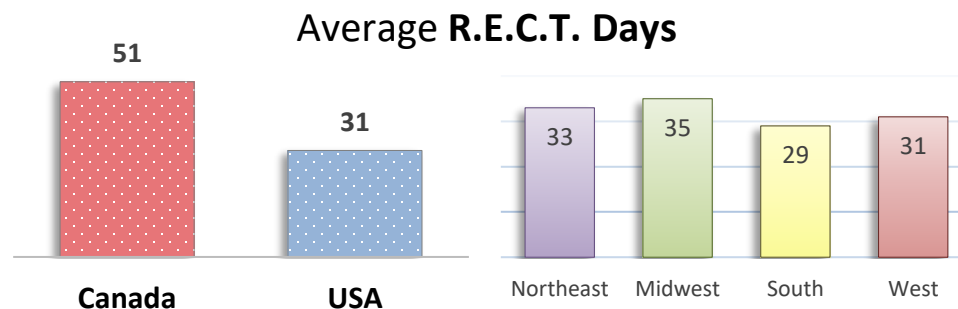


REPAIR EVENT CYCLE TIME (R.E.C.T.)

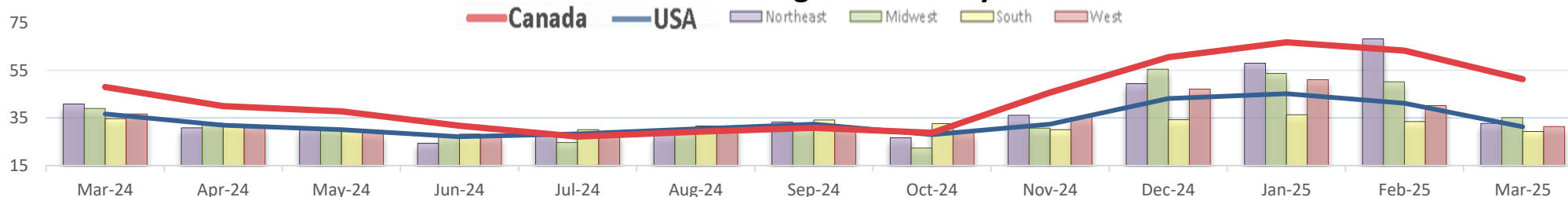


RV DASHBOARD - March 2025

	Canada	USA	Northeast	Midwest	South	West
Average R.E.C.T. Days	51	31	33	35	29	31
Median R.E.C.T. Days	14	11	10	10	11	11
25% Waited Over	64	33	28	34	32	33
Total Dealerships	45	329	45	82	156	91
Work Orders Reviewed ¹	3,291	28,094	3,291	5,044	12,578	7,181



Historical Average R.E.C.T. Days



Average R.E.C.T. Days based on BILLING TYPE							Average R.E.C.T. Days based on PARTS AVAILABILITY						
	Canada	USA	Northeast	Midwest	South	West		Canada	USA	Northeast	Midwest	South	West
Warranty Coverage	71	43	45	50	39	45	Out-Of-Stock	102	59	66	69	53	60
No Coverage	41	23	23	26	22	22	In Stock ²	32	18	20	23	17	16
Start Days	17	8	10	10	7	7	Identification Days	45	28	33	34	26	28
Job Days	18	14	12	14	14	15	Lead Time Days	28	17	18	20	15	18
Delivery Days	13	7	9	9	6	7	Repair Wait Days	28	14	16	16	12	14
Percentage of Work Orders with Warranty Coverage							Percentage of Work Orders with Out-Of-Stock Parts						
Canada	66%						Canada	73%					
USA	59%						USA	67%					
Northeast	56%						Northeast	73%					
Midwest	60%						Midwest	74%					
South	58%						South	66%					
West	57%						West	65%					

1 - Work Orders with inaccurate or omitted dates, RECT exceeding two years and all internals are excluded. 2 - In stock or no part needed