

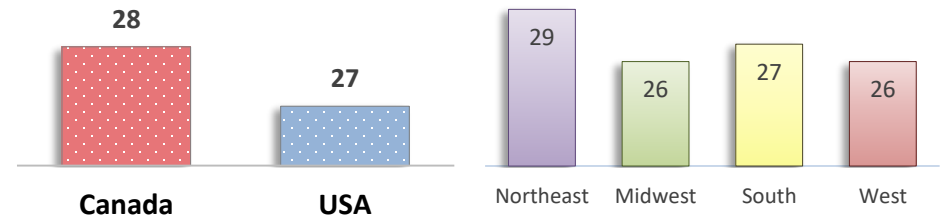
REPAIR EVENT CYCLE TIME (R.E.C.T.)



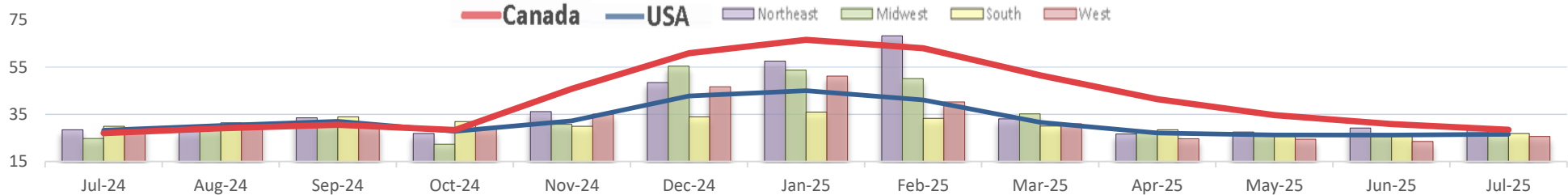
RV DASHBOARD - July 2025

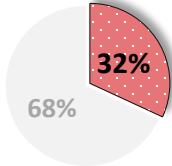
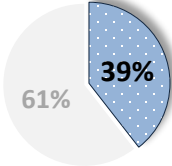
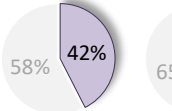
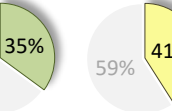
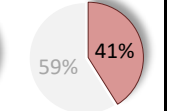
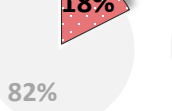
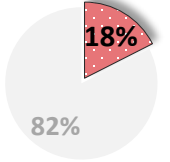
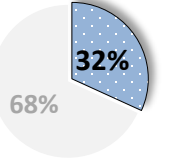
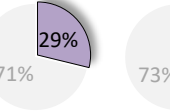
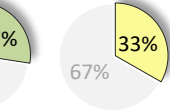
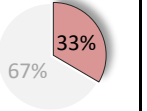

	Canada	USA	Northeast	Midwest	South	West
Average R.E.C.T. Days	28	27	29	26	27	26
Median R.E.C.T. Days	11	11	11	10	13	11
25% Waited Over	30	30	30	30	34	30
Total Dealerships	45	346	45	86	166	94
Work Orders Reviewed ¹	4,856	34,805	4,856	7,767	13,528	8,654

Average R.E.C.T. Days



Historical Average R.E.C.T. Days



Average R.E.C.T. Days based on BILLING TYPE							Average R.E.C.T. Days based on PARTS AVAILABILITY								
		Canada	USA	Northeast	Midwest	South	West			Canada	USA	Northeast	Midwest	South	West
Warranty Coverage		46	37	40	40	35	35	Out-Of-Stock		69	47	51	46	46	46
	No Coverage	20	20	20	18	21	19		In Stock ²		20	17	20	18	18
Start Days		12	7	7	8	7	6	Identification Days		25	20	19	19	21	19
Job Days		7	10	8	9	11	10	Lead Time Days		17	13	12	13	13	13
Delivery Days		6	7	9	6	6	7	Repair Wait Days		23	11	11	13	10	10
Percentage of Work Orders with Warranty Coverage							Percentage of Work Orders with Out-Of-Stock Parts								
															
Canada		USA		Northeast	Midwest	South	West	Canada		USA		Northeast	Midwest	South	West

¹ - Work Orders with inaccurate or omitted dates, RECT exceeding two years and all internals are excluded. ² - In stock or no part needed