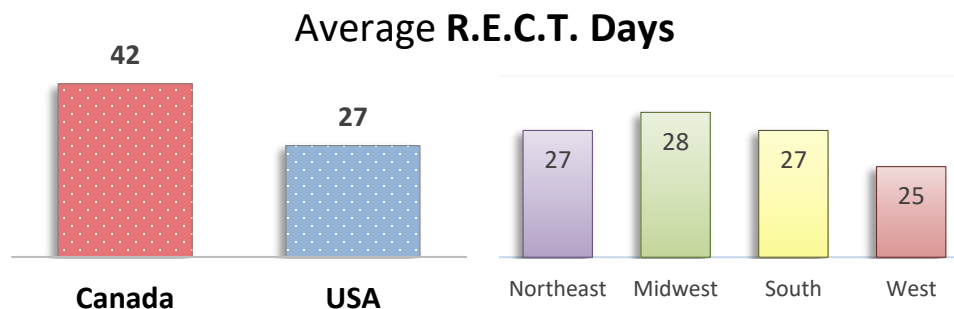


REPAIR EVENT CYCLE TIME (R.E.C.T.)

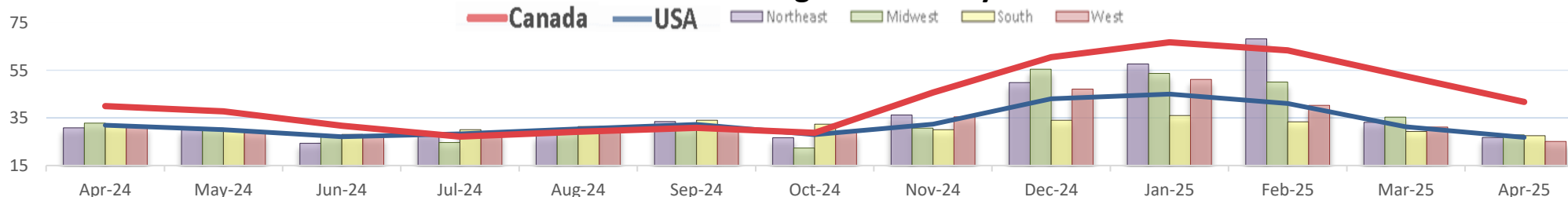


RV DASHBOARD - April 2025

	Canada	USA	Northeast	Midwest	South	West
Average R.E.C.T. Days	42	27	27	28	27	25
Median R.E.C.T. Days	12	10	9	8	12	10
25% Waited Over	37	27	26	25	31	27
Total Dealerships	45	331	45	83	156	92
Work Orders Reviewed ¹	4,758	33,295	4,758	6,910	12,994	8,633



Historical Average R.E.C.T. Days



Average R.E.C.T. Days based on BILLING TYPE							Average R.E.C.T. Days based on PARTS AVAILABILITY						
	Canada	USA	Northeast	Midwest	South	West		Canada	USA	Northeast	Midwest	South	West
Warranty Coverage	67	38	38	42	37	38	Out-Of-Stock	100	51	58	56	47	50
No Coverage	31	20	20	21	21	18	In Stock ²	27	17	17	20	17	14
Start Days	17	8	10	10	7	6	Identification Days	40	24	25	27	23	23
Job Days	14	11	9	10	12	11	Lead Time Days	24	14	13	14	13	15
Delivery Days	8	6	6	6	6	6	Repair Wait Days	35	12	15	16	11	12
Percentage of Work Orders with Warranty Coverage							Percentage of Work Orders with Out-Of-Stock Parts						
Canada USA Northeast Midwest South West							Canada USA Northeast Midwest South West						

1 - Work Orders with inaccurate or omitted dates, RECT exceeding two years and all internals are excluded. 2 - In stock or no part needed