



## Considering Tele-therapy? What You Need to Know *BEFORE* You Start

As the novel coronavirus concerns continue, many professionals are turning to tele-therapy to continue client care. Whether you are new to practicing tele-therapy or not, there are a few critical items you need to know *before* you start.

As a policyholder with the NASW Risk Retention Group, your professional liability policy covers client care over the phone and other communication vehicles the same way in-person client care is covered. The coverage support is provided the same way other incidents are handled and are held to the same agreement terms and conditions.

**But, Before You Start! It is Critical You Address These Issues Before any Tele-therapy begins.**

- **Most Importantly, Check with Your State!** Regulations for tele-therapy vary state by state. It is up to you to check the licensure and regulatory requirements surrounding tele-therapy services. Your policy may not cover you if you are not following your state regulations.
- **Remain HIPAA Compliant!** Consider online delivery mediums that comply with HIPAA, federal and state regulations for the provision of services. Choose a platform that is easy to use so that you can offer confidential and secure care for your clients.
- **Maintain Technology Standards!** Standards for Technology have been set by the NASW, ASWB, CSWE & CSWA. Review the [standards online](#).
- **Adhere to the Code of Ethics!** Professional ethics are at the core of the profession. The Code of Ethics set forth values, principles, and standards to guide professional conduct. Review the [Code of Ethics online](#).

### An Additional Resource to Guide You

This risk management webinar is an excellent resource if you are exploring new communication options. *Technology in Social Work Practice*, offered by the National Association of Social Workers, is CEU eligible and a great tool for anyone using technology to deliver services. Visit the [Social Work Online CE Institute online](#).

**If you have additional questions and would like to speak to someone directly regarding coverages, please call 888-278-0038 Monday through Friday from 7 a.m. to 7 p.m. CST.**



Copyright © 2020 NASW Assurance Services. All rights reserved.

You are receiving this email because you are a current or past policyholder, visited an ASI booth at a conference or workshop, attended an ASI event or webinar, responded to a special offer, or requested to be added to our email list through our website or other promotion.

**Our mailing address is:**  
NASW Assurance Services  
50 Citizens Way  
Suite 304  
Frederick, Md 21701

[Add us to your address book](#)

Want to change how you receive these emails?  
You can [update your preferences](#) or [unsubscribe from this list](#).