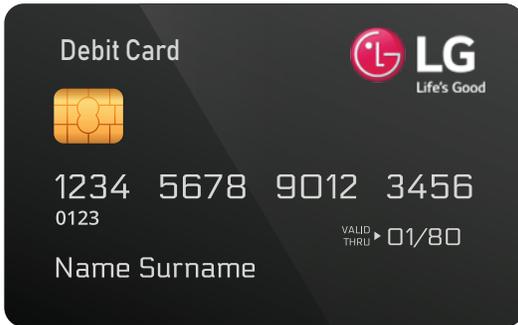




Changes to LG SPIFF Claiming Process

Effective February 3, 2020

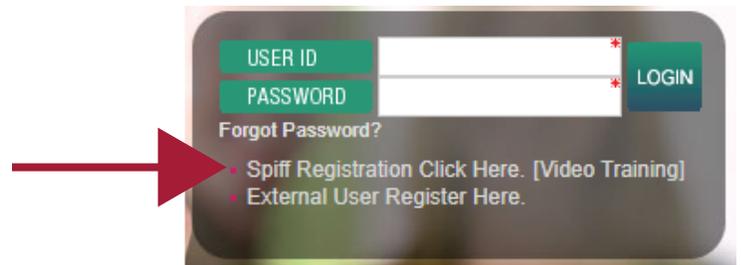


Starting February 3, 2020, SPIFF claims must be entered at <https://us.lgsalesportal.com>.

Upon approval, payment will be issued to a pre-paid Debit Card within 5-10 business days.

How to get started:

- Visit <https://us.lgsalesportal.com>
- Click on "Spiff Registration Click Here."
- Agree to SPIFF Membership Agreement
- Fill out all necessary personal, login, and store information
- Enter "**Dorrance Supply Company**" under *Which LG Distributor does your store purchase from?*
- Upon submission, your application will go to LG for approval



If more assistance is needed, click on [Video Training] for a short video on how to create an account or submit a sale.

Required info for SPIFF submission:

- Product Sold
- Customer Name
- Customer Invoice Number
- Sales Date
- Quantity
- Serial Number
- Copy of invoice showing above information plus store name, store address, sales person name, and a zero balance.

Important Reminder:

All SPIFF claims must be entered on the LG SPIFF Portal within 30 days of the program end date.

Approval or Denial of claims is at the sole discretion of LG.

Failure to submit all required information may result in rejection of your claim

Need Help?

SPIFF Team Contacts

Phone: 855-4LG-SPIFF (1-855-454-7743)

Mon-Fri 8am - 5pm

Fax: 201-408-1339

Email: spiff.claim@lge.com

Website: us.lgsalesportal.com

LG Debit Card

Lost cards & Customer service inquiries:

866-326-8689

For Debit card balance & transactions:

login.wirecard.com