

# Virtual Lessons at Rick's Music World

When an on-site lesson is not an option for you, take advantage of our live Virtual Lessons! Our virtual lessons are hosted on our Teacherzone.com member portal in the cloud. No software to download!

You can take your Virtual Lesson with your teacher in your normal timeslot or call the Lesson desk if you need to change your schedule. Normal attendance policies apply.

## Equipment requirements & settings:

1. Internet connection
2. Laptop or desktop computer, with a microphone & camera (no tablets or phones)
3. Browser: Chrome. Please make sure it is on the most current version.  
(both teacher & student must be using the same browser)
4. Browser settings: both camera & mic should be set to "Ask to share"

Log into your student account at Teacherzone.com

Your user name is: your first & last name with no space in between

Password: if you have forgotten, just click Forgot Password

In the upper left-hand corner, click on this chat icon: 

Your communications window will open. There you can send or receive chat messages with your teacher or the school.

When your teacher is logged in, their image will be in color and a movie camera appears between your photos. You can chat and share files or links, at any time, even during the virtual lesson.

When you are both ready, your teacher will click the camera to initiate the virtual call. Your computer will ring.

**IMPORTANT:** Close your chat window

You will see two choices to either **Accept** or Decline the call. To answer the call, click Accept.

The very first time you receive a virtual call from your teacher, you will get a pop up window in the upper left corner which asks if you will allow the sharing of your microphone & camera. Click yes.

Happy learning!

How to change your password:

In the upper left corner, click on your name to open your profile.

At the top, in blue hyperlink print, you will see this link: [🔗 Change Password](#)