**2018 KHCA Annual Conference**

**Preventing Denials in CMS Newest**

**Targeted Probe and Educate Reviews**

Health care administrator Cheryl Adams shares strategies from one of the few successful agencies that passed Round 1 of the probe-and-educate and Pre-Claim Review. Learn how you can prepare your agency for success. Learn how to respond to ADRs quickly and efficiently

* Include the correct information with every claim submitted to the MACs- Learn how to get your F2F documentation up-to-par
* Ue technology to determine what’s missing in the medical record
* Educate physicians to ensure they provide the detailed information necessary to admit the patient
* Audit charts to flag any holes in documentation

**The purpose of this activity is to enable the learner to: Decrease risk of revenue loss due to failed audits**

**Target Audience: Administrators, CEO, Director Nursing, RN’s, Billing**

***OBJECTIVES:***

1. **Identify Basic Probe & Educate Elements and Requirements**

* Review of the targeted Probe and Educate purpose and how to respond quickly and efficiently

1. **Identify Documentation that are Successful and submission strategies**

* Referral Materials
* Certification and Recertification statements
* Plan of Care Language
* Submission Approaches
* Staff Training and Behavioral changes

1. **Define technical components to ensure compliance**

* EMR
* Submissions means
* Tools to gather documentation

1. **Discuss lessons learned**