

To Our Guests:

The novel Coronavirus has changed the way we live. Not only are so many of us still in lockdown, we are concerned with personal safety and hygiene more than ever before, probably more than we ever imagined.

At Stay Winter Park, we share your concerns. While the safety of our guests and employees has always been one of our core values, it has taken on new and urgent meaning in these uncertain times. As states open back up, people will be anxious to travel and return to their favorite vacation destinations. We're writing to let you know that we're making that a safe option for you.

In the spirit of transparency and open communication, we want to inform you of the extraordinary steps we are taking to ensure the safety of both your family and ours.

The Vacation Rental Housekeeping Professionals (VRHP), in conjunction with the Vacation Rental Managers Association (VRMA), has introduced their #SafeHome initiative. This is the updated cleaning standards to combat the spread of the novel Coronavirus. It meets and, in many cases, exceeds national, state, and local guidelines.

As the authority on housekeeping standards in the vacation rental industry, we will be following these standards to the letter. A summary of the topics covered include:

- COVID-19, Disinfection, and Sanitization
- Proper PPE Usage
- Products, Cleaning Agents, and Equipment
- Cleaning and Inspections
- Soft Surfaces and Upholstery
- Linens and Bedding
- Trash Removal
- Maintenance
- Owner and Guest Policies
- Guest Notification Signs

If you'd like to read the full text of the guidelines, please visit [VRHP/VRMA Cleaning Guidelines for COVID-19](#)

We look forward to welcoming you back!