



Eastern Carolina Council

## Eastern Carolina Council

233 Middle Street; Ste 300

Phone: 252.638.3185

PO Box 1717

Fax: 252.638.3187

New Bern, NC 28560

[www.eccog.org](http://www.eccog.org)

# COVID-19 Information

## Governor's Executive Orders

[Governor's Executive Order No. 138](#)

[EO 138 Phase One – Guidance for Religious Services and Mass Gathering Restrictions](#)

[FAQ about the Executive Order](#)

[Governor's Executive Order No. 122](#)

[Governor's Executive Order No. 121](#)

[FAQ for EO121](#)

[Governor's Executive Order No. 120](#)

[Governor's Executive Order No. 119](#)

[Governor's Executive Order No. 118](#)

[Governor's Executive Order No. 117](#)

## FEMA Public Assistance Program

NCEM has provided helpful information on the FEMA Public Assistance Program reimbursement process for COVID-19 emergency protective measures eligible expenses. Please see the attached guidance documents which are also available on the [SOG's COVID-19 resource site](#) at the [Emergency Management](#) page.

For questions and further assistance, please contact the NCEM PA Hotline at [pahotline@ncem.org](mailto:pahotline@ncem.org) or 919-825-2548.

[FEMA Public Assistance Applicant Registration Process](#)

[FEMA Grants Portal Registration and RPA process presentation](#)

FEMA guidance states, in part, that eligible emergency protective measures taken to respond to the COVID-19 pandemic at the direction or guidance of public health officials may be

reimbursed under Category B of FEMA's Public Assistance program.

[...see more](#)

## Other Items

### NCDHHS Update:

Highlights of Phase 1 include:

- Any retail business may open at 50 percent capacity. Businesses will be required to practice social distancing, perform frequent cleanings, provide hand sanitizer when available, screen workers for symptoms and more.
- People may leave their homes for commercial activity at any business that is open.
- Certain businesses remain closed, including bars, personal care businesses, entertainment venues, and gyms. Restaurants may only continue to serve customers for drive-through, take-out and delivery.
- Teleworking is still encouraged for businesses that can practice it.
- Cloth face coverings are recommended when you leave the house and may be near other people who are not family or household members.

The North Carolina Department of Health and Human Services (DHHS) created [several materials](#) to help businesses navigate Phase 1, including:

- NCDHHS Checklist for Business Owners
- Interim Guidance for Owners, Staff, and Patrons of Businesses [Open PDF](#)
- Symptom Screening Checklist
- Templates to Meet Required Signage

DHHS also previewed a new campaign, Know Your Ws! While North Carolinians should still stay home, if they go out, they should know their W's: Wear. Wait. Wash.

- **Wear** a face covering,
- **Wait** 6 feet apart from other people.
- **Wash** your hands often and

A Know Your W's flyer is available in [English](#) and [Spanish](#). More materials will be coming.

[Presentation from May 5<sup>th</sup> Press Announcement](#)

[Fact Sheet on What's New in Phase One](#)

[FAQ on Cloth Face Coverings](#)

[Business Materials](#)

**NC 2-1-1** is now a resource for people to call for assistance related to the COVID-19 coronavirus. NC 2-1-1 is an information and referral service that families and individuals can call to obtain free and confidential information on health and human services resources within their community. NC 2-1-1 operates 24 hours a day, seven days a week, 365 days a year and resources are available in most languages.

Citizens can **text COVIDNC to 898211** to receive general information and updates about COVID-19. You can also sign up to get regular alerts on the rapidly evolving situation and NC's response.

NC 2-1-1 can refer callers to the organizations in their local community best equipped to address their specific health and human services needs including food, shelter, energy assistance, housing, parenting resources, health care, employment, substance abuse treatment, as well as specific resources for older adults and persons with disabilities, and much more. Simply **dial 2-1-1** or **TTY 888-892-1162** for assistance.

Due to anticipated high call volume, those seeking general information about COVID-19 are strongly encouraged to sign up for texts. People who are trying to locate specific services would benefit by calling.

NC 2-1-1 cannot provide direct medical services, and COVID-19 can only be diagnosed by a health care professional. If you suspect you or someone you care for may have symptoms or have been exposed to the virus, you should contact your health care provider. If you do not have a provider, you can reach out to **your local health department** for guidance.

**People should only call 9-1-1 if they are experiencing an emergency.** 9-1-1 centers across NC have been receiving general questions and other non-emergency calls related to COVID-19. **Please do not call 9-1-1 unless you have an emergency.**

## **NCDOR Service Centers**

The NC Department of Revenue (NCDOR) service centers in the state will be closed to the public through at least **April 1, 2020**. Agents are available remotely to assist taxpayers with their questions. NC follows the Internal Revenue Service's (IRS) individual income filing deadline, which is April 15, 2020. The IRS has not officially announced a change in that deadline. NCDOR will adjust its filing deadline if the IRS deadline changes.

## **Local Emergency Declarations**

NC Emergency Management has been advised that FEMA **will not** require a local state of emergency declaration as a condition for FEMA reimbursement for eligible emergency protective measures (Category B) expenses related to the COVID-19 emergency. A local state of emergency is also **not required** for Small Business Administration disaster loan assistance for businesses in your communities.

## **Older Americans Act Reauthorization**

The US House of Representatives unanimously approved a bipartisan bill, "**Supporting Older Americans Act of 2020**", which reauthorizes the Older Americans Act (OAA) through **2024**. This is

the final legislative step for passage of OAA reauthorization. The legislation will now be sent to the President's desk for his signature.

Reauthorization of the OAA indicates a strong commitment to providing support to our nation's older Americans ensuring that these individuals can receive services like in-home personal care, healthy and consistent meals, transportation to essential medical appointments and other engagements, and access to legal services including those that prevent elder abuse and reduce social isolation. This reauthorization also supports the needs of unpaid and family caregivers who are playing an increasingly significant role in supporting the needs of older adults.

The funding increases recommended in this legislation, if implemented by congressional appropriators, show strong federal support for funding levels that will allow Area Agencies on Aging (AAAs) to not only continue but expand upon the important work they do to support the needs of older adults.

This reauthorization also preserves AAA's "right of first refusal," an important legislative priority that the **National Association of Development Organizations** (NADO) advocated for, working closely with the **National Association of Area Agencies on Aging** (n4a). **Click here** to read n4a's statement on the OAA reauthorization.

[Pandemic Preparedness in the Workplace and the American's with disabilities act.](#)

[Social Security closes to the public - press release](#)

["Twenty Things for Organizational Leaders to Know about COVID-19 as of March 12, 2020" \(Thanks Bo Ferguson, Durham Deputy City Manager\)](#)

[Local Government as Lender: Emergency Loans for Small Businesses](#)

[Ferry Division Announces Alternate Schedules](#)

## Resources from Trusted Health Organizations

[World Health Organization COVID-19 Resource Page](#)

[Centers for Disease Control and Prevention Resource Page](#)

[NC Department of Health and Human Services Resource Page](#)

[Johns Hopkins University COVID-19 Map](#)

## Resources from Partner Organizations

[ICMA COVID-19 Resource Page](#)

[NCLM COVID-19 Resource Page](#)

[NCLM Resource COVID-19 Resource Library](#)

[NCACC COVID-19 Resource Page](#)

[UNC School of Government COVID-19 Resources](#)

[National Association of Regional Councils COVID-19 Resource Page](#)

[COVID-19 GIS Hub](#)

[Cononavirus Response Solution](#)

## Eastern Carolina Council's Local Government Operational Status and Resources

[Regional businesses with special hours](#)

### Carteret County Governments

[Carteret County Government COVID-19 Update Page](#)

[Town of Atlantic Beach](#)

[Town of Cape Carteret Press Release](#)

[Town of Cedar Point](#)

[Town of Emerald Isle Press Release](#)

[Town of Indian Beach](#)

[Town of Morehead City Precautions & Closures](#)

[Town of Newport](#)

[Town of Pine Knoll Shores State of Emergency](#)

[Craven-Pamlico-Carteret Regional Library](#)

[Carteret County Public Schools - Announcements](#)

[Carteret Health Department](#)

### Craven County Governments

[Craven County Government COVID-19 Update Page](#)

[Town of Bridgeton](#)

[Town of Cove City - Facebook](#)

[Town of Dover](#)

[City of Havelock Cancellations](#)

[City of New Bern COVID 19 update](#)

[Town of River Bend Cancellations](#)

[Town of Trent Woods](#)

[Town of Vanceboro](#)

[Craven-Pamlico-Carteret Regional Library](#)

[Craven County Public Schools](#)

[Craven County Health Department](#)

## Duplin County Governments

[Duplin County Government COVID-19 Update Page](#)

[Town of Beulaville](#)

[Town of Calypso](#)

[Town of Faison](#)

[Town of Greenevers COVID-19 Information](#)

[Town of Kenansville](#)

[Town of Magnolia](#)

[Town of Rose Hill](#)

[Town of Teachey](#)

[Town of Warsaw](#)

[Duplin County Schools](#)

[Duplin County Health Services](#)

## Greene County Governments

[Greene County Health Department COVID-19 Resource Page](#)

[Town of Hookerton](#)

[Town of Snow Hill Announcement](#)

[Town of Walstonburg](#)

[Neuse Regional Library](#)

[Greene County Public Schools](#)

[Greene County Health](#)

## Jones County Governments

[Jones County Health Department COVID-19 Resource Page](#)

[Town of Maysville](#)

[Town of Pollocksville](#)

[Town of Trenton](#)

[Neuse Regional Library](#)

[Jones County Public Schools](#)

[Jones County Health Department](#)

## Lenoir County Governments

[Lenoir County COVID-19 Resource Page](#)

[City of Kinston](#)

[Town of Grifton](#)

[Town of LaGrange](#)

[Town of Pink Hill](#)

[Neuse Regional Library](#)

[Lenoir County Public Schools](#)

[Lenoir County Health Department](#)

## Onslow County Governments

[Onslow County COVID-19 Update Page](#)

[Town of North Topsail Beach](#)

[Town of Richlands](#)

[Town of Surf City COVID-19 Update](#)

[Town of Swansboro](#)

[Onslow County Public Library](#)

[Onslow County Schools](#)

[Onslow County Consolidated Human Services](#)

## Pamlico County Governments

[Pamlico County COVID-19 Information Page](#)

[Town of Alliance](#)

[Town of Grantsboro](#)

[Town of Oriental COVID-19 Update](#)

[Craven-Pamlico-Carteret Regional Library](#)

[Pamlico County Schools](#)

[Pamlico County Health Department](#)

## Wayne County Governments

[Wayne County COVID-19 Resource Page](#)

[Town of Fremont](#)

[Town of Mount Olive Alerts](#)

[Village of Walnut Creek](#)

[Wayne County Public Library](#)

[Wayne County Schools](#)

[Wayne County Health Department](#)

## News sites

[Neuse News](#)

[WCTI 12](#)

[WNCT 9](#)

[Sun Journal](#)



# Telework

[UNC School of Government: Teleworking Guidance: Best Practices, Sample Policies, and Cybersecurity, Shannon H. Tufts](#)

Other ideas for what should be in this resource guide or have updates to information we are seeking? Feel free to email info directly to Katie Bordeaux at [kbordeaux@eccog.org](mailto:kbordeaux@eccog.org)