RE-OPENING PROTOCOLS FOR HEARTHSIDE HOUSE MUSEUM & GREAT ROAD HERITAGE CAMPUS PROPERTIES

HOW WILL WE HELP TO KEEP YOU SAFE

- The number of visitors at any one time will be limited to allow for physical distancing both within the museum and on the grounds.

- Advance online registration and timed ticket sales are required to stagger visitors, allowing for limited capacity (email kathyhartleyhearthside@gmail.com).
  For guests who are unable to do computer transactions, please call ahead to reserve and provide payment. 401-726-0597

- While exhibits are on display, space is tighter. Therefore, the limit will be no more than 5 guests at a time. Reservations will be in 15 min. time slots to allow for groups to move to the other areas before the next group enters.

- All guests are required to wear face masks. No entry into the museum or grounds without a mask. Volunteers will also be required to wear masks indoors. For outdoor tours, the volunteer guide will not need to wear one, as they will maintain a 6-ft. distance from guests.

- Hand sanitizers will be located at the entrance, 2nd floor landing, and at the final stop in the gift shop for use by guests. Volunteers will use frequently during the tours. A through cleaning and disinfecting will take place after each tour day.

- One entrance at the front and one exit at the rear of the house will be used.

- Guests will follow a one-way path throughout the museum to avoid face to face occurrences.

- As a museum, numerous artifacts are displayed, and no touching is allowed at any time. The only high-touch surfaces are the handrails between floors, which will be disinfected after each group's use.

- Markers on the floor will help everyone judge a 6 foot physical distance.

- No more than 4 visitors at a time in the gift shop, or up to 5 if members of the same household.

- Signage posted at entrance for screening visitors for symptoms of COVID-19. Anyone answering a YES to any of the stated symptoms will be asked to leave in consideration for the safety of others.

WHAT YOU SHOULD KNOW BEFORE VISITING

- No guest entry before the scheduled time slot for your tickets. Please wait in your car until the appointed time. If the temperatures are too warm, you may wait outside your car, or wait in the yard at Hearthside a few minutes before entry. To assure physical distancing, there should be no congregating in any areas except among members of the same household.

- You may cancel your reservation up to the day of the tour for a full refund. No shows or last-minute cancellations on the day of the tour will not be refunded.

- Member discounts will remain in effect, however reservations must still be made to accommodate the limited capacity of each time slot.

- There will be no bathroom facilities available during this time, since we do not have the resources to disinfect between each use.

- You will be required to wear a face mask for your own protection and for others.

- If you feel at all ill, please stay home and visit us another time. Everyone will be asked to review COVID screening questions prior to entering.

- Remain aware of the floor marking to continuously judge the distance between you and the other guests.

- Guests will be offered hand sanitizing to use prior to entering and leaving the facility, as well as after using the staircases and handrails.

- To discourage touching of merchandise in the gift shop, the staff will assist in showing items for consideration of purchase. We appreciate your purchases in the Gift Shop and donations in our donation boxes in support of our operations.

- Our brochure racks will not be available at this time. If you wish to pick up a brochure during your visit, please ask one of the volunteers for one.