



**A Message from the Executive Vice President  
Carlos F. Perez, MSN, RN-BC**

In the few months since our last issue, the world as we knew it has changed in significant ways. The coronavirus made its way around the globe and COVID-19 grew into a pandemic, with more than 2.16 million cases and over 118,000 deaths in the US. Businesses and schools were shuttered, and many of us were forced to learn how to embrace technology to empower remote work forces when possible.

With a vulnerable population of medically fragile elderly, the Programs of All-inclusive Care for the Elderly (PACE) were not spared. According to the National PACE Association (NPA), as of June 15, there were 1,590 cases of COVID-19 and 477 deaths among the 100 PACE organizations participating in an NPA survey. Centers were closed, telehealth became the norm, and commitment and necessity led PACE teams to embrace innovation and creativity as they re-thought ways to continue providing services, while maintaining participant and staff safety. Now these teams look to the future and consider how they can reopen centers safely in a new world.

Sadly, we also acknowledge another source of pain and suffering, which has again found its way into the headlines and our everyday lives - the anxious calls for justice and end to racial bias. We recognize that hatred and bigotry exist in this country, and we stand with those who peacefully call on our leadership for change and accountability. This gap too is evident in PACE, as we recognize some of the health disparities which have come to light as we deal with the pandemic. We know that as a society, we can only grow when we learn to appreciate the strength that comes from diversity and inclusion.

Managing PACE in this “new normal” is one of the topics that we will address at next month’s Executive Directors Virtual Advisory Summit for CareVention HealthCare partners. With an agenda covering two afternoons, July 23 and 24, we will cover a range of topics, including best practices and innovative ideas shared by Executive Directors from across the country.

We hope you will take a few minutes to read this issue of the CareVention HealthCare newsletter. As always, feel free to reach out to your Client Liaison/Account Manager with any questions or email [info@careventionhc.com](mailto:info@careventionhc.com).