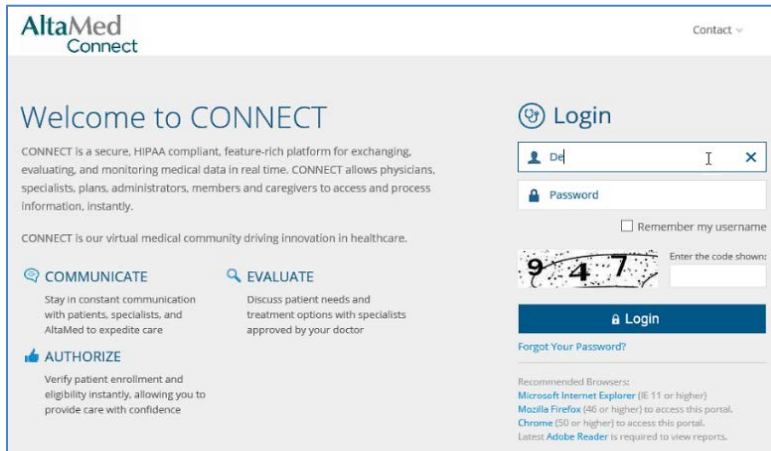


AltaMed Connect

ACCESS – [HTTPS://CONNECT.ALTAMED.ORG](https://connect.altamed.org)



Welcome to CONNECT

CONNECT is a secure, HIPAA compliant, feature-rich platform for exchanging, evaluating, and monitoring medical data in real time. CONNECT allows physicians, specialists, plans, administrators, members and caregivers to access and process information, instantly.

CONNECT is our virtual medical community driving innovation in healthcare.

COMMUNICATE
Stay in constant communication with patients, specialists, and AltaMed to expedite care

EVALUATE
Discuss patient needs and treatment options with specialists approved by your doctor

AUTHORIZE
Verify patient enrollment and eligibility instantly, allowing you to provide care with confidence

Login

Username: [input]
Password: [input]
☐ Remember my username

Enter the code shown: 9 4 7 [input]

Login

[Forgot Your Password?](#)

Recommended Browsers:
Microsoft Internet Explorer (IE 11 or higher)
Mozilla Firefox (46 or higher) to access this portal.
Chrome (50 or higher) to access this portal.
Latest Adobe Reader is required to view reports.

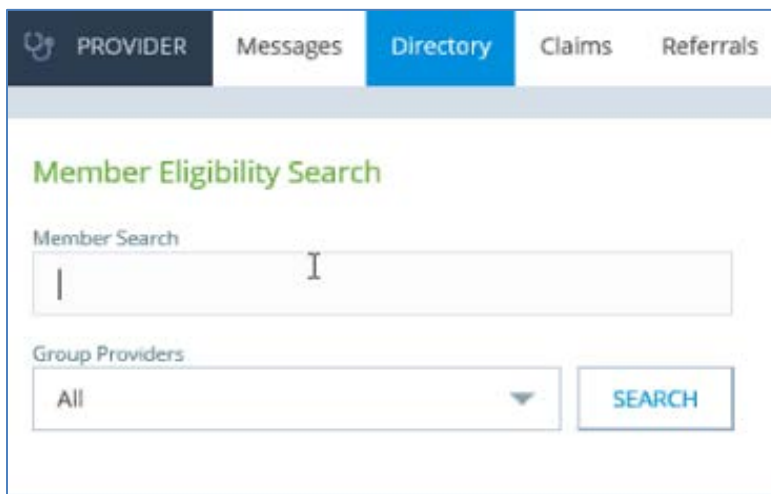
DASHBOARD



PROVIDER Messages Directory Claims Referrals Reports

ELIGIBILITY

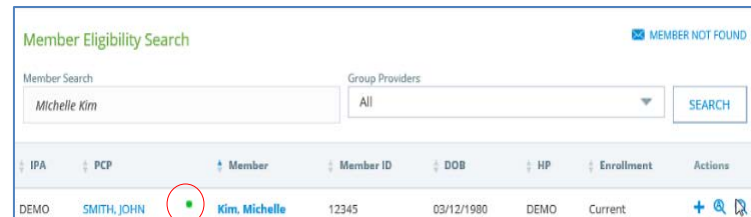
Select Directory Tab, complete fields, and click Search.



Member Eligibility Search

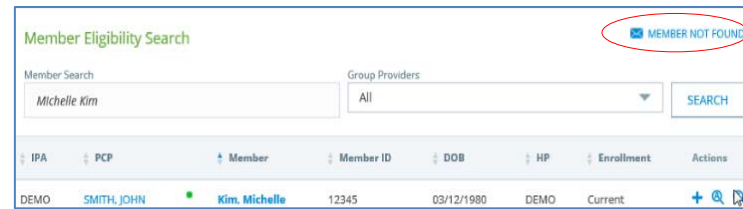
Member Search: [input]
Group Providers: All [dropdown] [SEARCH]

Green dot = member active & Red dot = member inactive



IPA	PCP	Member	Member ID	DOB	HP	Enrollment	Actions
DEMO	SMITH, JOHN	● Kim, Michelle	12345	03/12/1980	DEMO	Current	[+][@][🔍]

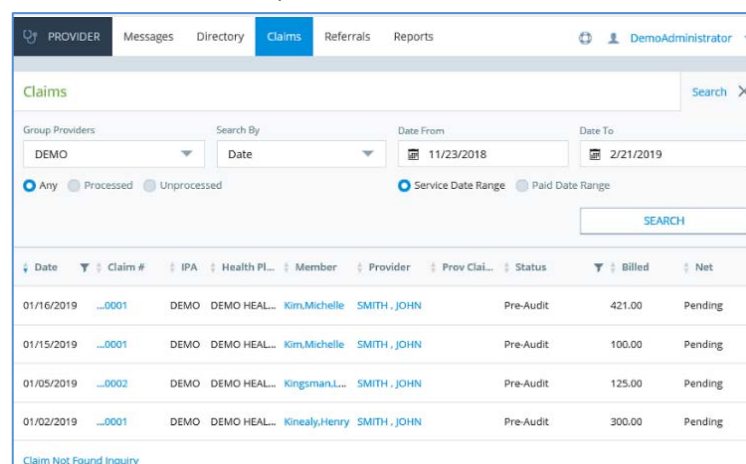
Member not found



IPA	PCP	Member	Member ID	DOB	HP	Enrollment	Actions
DEMO	SMITH, JOHN	● Kim, Michelle	12345	03/12/1980	DEMO	Current	[+][@][🔍]

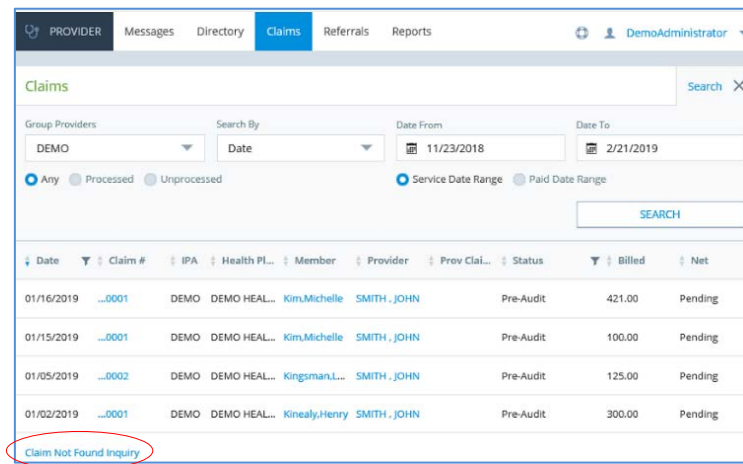
CLAIMS

Select Claims Tab, complete fields, and click Search.



Date	Claim #	IPA	Health PL...	Member	Provider	Prov Clai...	Status	Billed	Net
01/16/2019	...0001	DEMO	DEMO HEAL...	Kim,Michelle	SMITH, JOHN		Pre-Audit	421.00	Pending
01/15/2019	...0001	DEMO	DEMO HEAL...	Kim,Michelle	SMITH, JOHN		Pre-Audit	100.00	Pending
01/05/2019	...0002	DEMO	DEMO HEAL...	Kingsman,L...	SMITH, JOHN		Pre-Audit	125.00	Pending
01/02/2019	...0001	DEMO	DEMO HEAL...	Kinealy,Henry	SMITH, JOHN		Pre-Audit	300.00	Pending

Claim not found



Date	Claim #	IPA	Health PL...	Member	Provider	Prov Clai...	Status	Billed	Net
01/16/2019	...0001	DEMO	DEMO HEAL...	Kim,Michelle	SMITH, JOHN		Pre-Audit	421.00	Pending
01/15/2019	...0001	DEMO	DEMO HEAL...	Kim,Michelle	SMITH, JOHN		Pre-Audit	100.00	Pending
01/05/2019	...0002	DEMO	DEMO HEAL...	Kingsman,L...	SMITH, JOHN		Pre-Audit	125.00	Pending
01/02/2019	...0001	DEMO	DEMO HEAL...	Kinealy,Henry	SMITH, JOHN		Pre-Audit	300.00	Pending

PROVIDER LOOK-UP

Select Directory Tab, complete fields, and click Search.

Provider Lookup

Provider Search

DOCTOR

Company and Specialty selection

DEMO



Provider Lookup PROVIDER NOT FOUND

Provider Search: DOCTOR Company and Specialty selection: DEMO

Provider	Provider ID	All Specialties	Location	Phone
Smith, John	12345	Family Practice	12345 Test Street, Pasadena, Ca 91001 452 Atlantic Blvd, Monterey Park, Ca 91754	
Smith, John	123456	General Practice	12345 Test Street, Pasadena, Ca 91001	

Provider Not Found

Provider Lookup PROVIDER NOT FOUND

Provider Search: DOCTOR Company and Specialty selection: DEMO

Provider	Provider ID	All Specialties	Location	Phone
Smith, John	12345	Family Practice	12345 Test Street, Pasadena, Ca 91001 452 Atlantic Blvd, Monterey Park, Ca 91754	
Smith, John	123456	General Practice	12345 Test Street, Pasadena, Ca 91001	

REPORTS (ELIGIBILITY & CAPITATION) – DEFAULTED TO YOUR PRACTICE

Capitation Reports

DEMO - PICO RIVERA HEALTHCARE CENTER

Capitation Summary Report

Enrollment Reports

DEMO

Enrollment Report by Health Plan

PROVIDER SUPPORT & RESOURCES

PROVIDER Messages Directory Claims Referrals Reports 🔔 👤 DemoAdministrator

⚠️ The Connect system will not be available until 4/1. Please continue to use [AltaMedNet](#).

[ANNOUNCEMENTS](#) [CONTACT US](#) [PROVIDER RESOURCES](#) [TUTORIALS](#)

01/31/2019 Welcome to AltaMed's new managed care platform. Here is some information to help you get started.

- [Provider Manual](#)
- [Training Signups](#)

REFERRALS AND AUTHORIZATIONS

Select Referrals Tab, complete fields, and click Search.

PROVIDER

Messages

Directory

Claims

Referrals

Reports

DemoAdministrator

RETURN TO REFERRAL REVIEW

CANCEL AND START OVER

1

2

3

4

5

6

7

8

Member Search

Group Providers

SEARCH

BACK

CONTINUE

PROVIDER

Messages

Directory

Claims

Referrals

Reports

DemoAdministrator

BEGIN NEW AUTH SUBMISSION

Recently Submitted Referrals

Simple

Advanced

Group Providers

Search By

Date From

Date To

Any

Processed

Pending

SEARCH

Date

Referral

IPA

Mem...

Member

Req Provider

Auth Provider

Creat...

Status

02/21/2019

AUTH...0001

DEMO

34183E

Kingsman, Leslie

Lee, Mark

Jones, James

Admin, De...

Requested

To submit a referral for authorization

PROVIDER

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DemoAdministrator

BEGIN NEW AUTH SUBMISSION

Recently Submitted Referrals

Simple

Advanced

Group Providers

Search By

Date From

Date To

Any

Processed

Pending

SEARCH

Date

Referral

IPA

Mem...

Member

Req Provider

Auth Provider

Creat...

Status

02/21/2019

AUTH...0001

DEMO

34183E

Kingsman, Leslie

Lee, Mark

Jones, James

Admin, De...

Requested

02/08/2019

AUTH...0012

DEMO

12345

Kim, Michelle

Lee, Mark

Smith, John

Admin, De...

Requested

1

2

3

4

Member Search

Group

Last Name

First Name

Member ID

DOB

Kingsman

Leslie

34183E

11/14/1

Can't find a member? Submit a member not found inquiry

PROVIDER

Messages

Directory

Claims

Referrals

RETURN TO REFERRAL REVIEW

CANCEL AND START OVER

2

3

4

Kingman, Leslie

34183E

2

3

4

Internal Medicine

General Practice

815 Sunset Blvd

Hollywood, Ca 33004

12345 Test Street

Pasadena, Ca 91001

PROVIDER

Messages

Directory

Claims

Referrals

RETURN TO REFERRAL REVIEW

CANCEL AND START OVER

✓

Kingsman, Leslie
34183E

✓

SMITH, JOHN
12345 Test Street, Pa...

3

DIAGNOSIS

4

REFERRAL

ICD Search

Code or description.

E08.3392
Diab With
Moderate Nonp

E08.37X2
Diab With Diab
Macular Edema,

PROVIDER

Messages

Directory

Claims

Referrals

Reports

RETURN TO REFERRAL REVIEW

CANCEL AND START OVER

✓

Kingsman, Leslie
34183E

✓

Smith, John
12345 Test Street, Pa...

✓

ICD G47.3
CPT 99241

4

REFERRAL

5

POS

ALL SPECIALTIES

DOCTOR

Lee

Jones, James
45678

internal medicine

815 Sunset Blvd
Hollywood, Ca 33004

Smith, John
123456

general practice

12345 Test Street
Pasadena, Ca 91001

Can't find a provider? Submit Provider Details Manually

PROVIDER

Messages

Directory

Claims

Referrals

Reports

RETURN TO REFERRAL REVIEW

CANCEL AND START OVER

✓

Kingsman, Leslie
34183E

✓

SMITH, JOHN
12345 Test Street, Pa...

✓

ICD E08.3392
CPT 99241

✓

Lee, Mark
817 Valley Blvd, Los A...

5

POS

42
Ambulance -
Air Or Water

41
Ambulance -
Land

25
Birthing
Center

33
Custodial
Care Facility

Referrals

Reports

DemoAdministrator

START OVER

✓

Lee, Mark
817 Valley Blvd, Los A...

✓

11-Office

6

INFO

7

DOCUMENTS

8

SUBMIT

6
Outpatient
Retro

4
Routine (5 Bus
Days)

Routine (5 Bus Days)

3
Urgent (within
72 hrs)

Reports

DemoAdministrator

✓

11-Office

✓

4-Routine (5 Bus Days)
3-(3) Consultation Ex...

7

DOCUMENTS

8

SUBMIT

BROWSE

✓

Kingsman, Leslie
34183E

✓

SMITH, JOHN
12345 Test Street, Pa...

✓

ICD E08.3392
CPT 99241

✓

Lee, Mark
817 Valley Blvd, Los A...

✓

21-Inpatient Hospital

✓

4-Routine (5 Bus Days)
18-(18) Dme

✓

0 Docs
Attached

8

SUBMIT

Please review the following information carefully before submitting your referral

Member

Kingsman, Leslie

NAME

SMITH, JOHN

PCP

DEMO

HEALTH PLAN

DEMO

IPA

EDIT

34183E

MEM ID

11/14/1979

DOB

01/01/2008

ENROLLMENT

Referred From

Smith, john

General Practice

Referred To

Lee, mark

Cardiology

EDIT

12345 Test Street, Pasadena, Ca 91001

EDIT

817 Valley Blvd, Los Angeles, Ca 90037