

AltaMed Connect

ACCESS – [HTTPS://CONNECT.ALAMED.ORG](https://connect.altamed.org)

Welcome to CONNECT

CONNECT is a secure, HIPAA compliant, feature-rich platform for exchanging, evaluating, and monitoring medical data in real time. CONNECT allows physicians, specialists, plans, administrators, members and caregivers to access and process information, instantly.

CONNECT is our virtual medical community driving innovation in healthcare.

COMMUNICATE
Stay in constant communication with patients, specialists, and AltaMed to expedite care

EVALUATE
Discuss patient needs and treatment options with specialists approved by your doctor

AUTHORIZE
Verify patient enrollment and eligibility instantly, allowing you to provide care with confidence

Login

Remember my username

Enter the code shown:

Forgot Your Password?

Recommended Browsers:
Microsoft Internet Explorer (IE 11 or higher)
Mozilla Firefox (46 or higher) to access this portal.
Chrome (50 or higher) to access this portal.
Latest Adobe Reader is required to view reports.

DASHBOARD

PROVIDER Messages Directory Claims Referrals Reports

ELIGIBILITY

Select Directory Tab, complete fields, and click Search.

PROVIDER Messages **Directory** Claims Referrals

Member Eligibility Search

Member Search

Group Providers

All

SEARCH

Green dot = member active & Red dot = member inactive

MEMBER NOT FOUND

Member Eligibility Search

Member Search: Michelle Kim

Group Providers: All

SEARCH

IPA	PCP	Member	Member ID	DOB	HP	Enrollment	Actions
DEMO	SMITH, JOHN	● Kim. Michelle	12345	03/12/1980	DEMO	Current	+

Member not found

MEMBER NOT FOUND

Member Eligibility Search

Member Search: Michelle Kim

Group Providers: All

SEARCH

IPA	PCP	Member	Member ID	DOB	HP	Enrollment	Actions
DEMO	SMITH, JOHN	● Kim. Michelle	12345	03/12/1980	DEMO	Current	+

CLAIMS

Select Claims Tab, complete fields, and click Search.

PROVIDER Messages Directory **Claims** Referrals Reports DemoAdministrator

Claims

Group Providers: DEMO

Search By: Date

Date From: 11/23/2018

Date To: 2/21/2019

Any Processed Unprocessed

Service Date Range Paid Date Range

SEARCH

Date	Claim #	IPA	Health Pl...	Member	Provider	Prov Clai...	Status	Billed	Net
01/16/2019	...0001	DEMO	DEMO HEAL...	Kim.Michelle	SMITH , JOHN	Pre-Audit	421.00	Pending	
01/15/2019	...0001	DEMO	DEMO HEAL...	Kim.Michelle	SMITH , JOHN	Pre-Audit	100.00	Pending	
01/05/2019	...0002	DEMO	DEMO HEAL...	Kingsman.L...	SMITH , JOHN	Pre-Audit	125.00	Pending	
01/02/2019	...0001	DEMO	DEMO HEAL...	Kinealy.Henry	SMITH , JOHN	Pre-Audit	300.00	Pending	

Claim Not Found Inquiry

Claim not found

PROVIDER Messages Directory Claims Referrals Reports DemoAdministrator

Claims

Group Providers: DEMO

Search By: Date

Date From: 11/23/2018

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Any Processed Unprocessed

Service Date Range Paid Date Range

SEARCH

Date	Claim #	IPA	Health Pl...	Member	Provider	Prov Clai...	Status	Billed	Net
01/16/2019	...0001	DEMO	DEMO HEAL...	Kim.Michelle	SMITH , JOHN	Pre-Audit	421.00	Pending	
01/15/2019	...0001	DEMO	DEMO HEAL...	Kim.Michelle	SMITH , JOHN	Pre-Audit	100.00	Pending	
01/05/2019	...0002	DEMO	DEMO HEAL...	Kingsman.L...	SMITH , JOHN	Pre-Audit	125.00	Pending	
01/02/2019	...0001	DEMO	DEMO HEAL...	Kinealy.Henry	SMITH , JOHN	Pre-Audit	300.00	Pending	

Claim Not Found Inquiry

PROVIDER LOOK-UP

Select Directory Tab, complete fields, and click Search.

Provider Lookup

Provider Search

DOCTOR

Company and Specialty selection

DEMO ALL SPECIALTIES

Provider Lookup

Provider Search DOCTOR Company and Specialty selection DEMO ALL SPECIALTIES SEARCH

Provider ID Provider ID All Specialties Location Phone

Provider	Provider ID	All Specialties	Location	Phone
Smith, John	12345	Family Practice	12345 Test Street, Pasadena, Ca 91001 452 Atlantic Blvd, Monterey Park, Ca 91754	
Smith, John	12346	General Practice	12345 Test Street, Pasadena, Ca 91001	

Provider Not Found

Provider Lookup

Provider Search DOCTOR Company and Specialty selection DEMO ALL SPECIALTIES SEARCH

Provider ID Provider ID All Specialties Location Phone

Provider	Provider ID	All Specialties	Location	Phone
Smith, John	12345	Family Practice	12345 Test Street, Pasadena, Ca 91001 452 Atlantic Blvd, Monterey Park, Ca 91754	
Smith, John	12346	General Practice	12345 Test Street, Pasadena, Ca 91001	

Provider Lookup

Provider ID Provider ID All Specialties Location Phone

Provider	Provider ID	All Specialties	Location	Phone
Smith, John	12345	Family Practice	12345 Test Street, Pasadena, Ca 91001 452 Atlantic Blvd, Monterey Park, Ca 91754	
Smith, John	12346	General Practice	12345 Test Street, Pasadena, Ca 91001	

REPORTS (ELIGIBILITY & CAPITATION) – DEFAULTED TO YOUR PRACTICE

Provider

Messages Directory Claims Referrals Reports

Capitation Reports

DEMO - PICO RIVERA HEALTHCARE CENTER

Capitation Summary Report

Enrollment Reports

DEMO

Enrollment Report by Health Plan

PROVIDER SUPPORT & RESOURCES

Provider

Messages Directory Claims Referrals Reports

The Connect system will not be available until 4/1. Please continue to use AltaMedNet.

ANNOUNCEMENTS PROVIDER RESOURCES

01/31/2019 Welcome to AltaMed's new managed care platform. Here is some information to help you get started.

1. [Provider Manual](#)
2. [Training Signups](#)

REFERRALS AND AUTHORIZATIONS

Select Referrals Tab, complete fields, and click Search.

1 MEMBER 2 PHYSICIAN 3 DIAGNOSIS 4 REFERRAL 5 POS 6 INFO 7 DOCUMENTS 8 SUBMIT

Member Search: Group Providers: All

BEGIN NEW AUTH SUBMISSION

Recently Submitted Referrals

Group Providers: DEMO Search By: Date Date From: 11/23/2018 Date To: 2/21/2019

Any Processed Pending

Filter: Date, Referral, IPA, Member, Req Provider, Auth Provider, Create, Status

02/21/2019	AUTH...0001	DEMO	34183E	Kingsman, Leslie	Lee, Mark	jones, James	Admin, De...	Requested
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To submit a referral for authorization

BEGIN NEW AUTH SUBMISSION

Recently Submitted Referrals

Group Providers: DEMO Search By: Date Date From: 11/23/2018 Date To: 2/21/2019

Any Processed Pending

Filter: Date, Referral, IPA, Member, Req Provider, Auth Provider, Create, Status

02/21/2019	AUTH...0001	DEMO	34183E	Kingsman, Leslie	Lee, Mark	jones, James	Admin, De...	Requested
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1 MEMBER 2 PHYSICIAN 3 DIAGNOSIS 4 REFERRAL

Member Search: Group Providers: All

Filter: Last Name, First Name, Member ID, DOB

Kingsman	Leslie	34183E	11/14/1
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Can't find a member? [Submit a member not found inquiry](#)

RETURN TO REFERRAL REVIEW

2 PHYSICIAN	3 DIAGNOSIS	4 REFERRAL
Kingsman, Leslie 34183E	Jones, James 45678 Internal Medicine	Smith, John 123456 General Practice 815 Sunset Blvd Hollywood, Ca 93004

Provider Messages Directory Claims Referrals

RETURN TO REFERRAL REVIEW CANCEL AND START OVER

3 DIAGNOSIS 4 REFERRAL

ICD Search Code or description.

E08.3392 Diab With Moderate Nonp
E08.37X2 Diab With Diab Macular Edema,

Provider Messages Directory Claims Referrals Reports

RETURN TO REFERRAL REVIEW CANCEL AND START OVER

4 REFERRAL 5 POS

ALL SPECIALTIES DOCTOR

Lee

Jones, James 45678
internal medicine
815 Sunset Blvd Hollywood, Ca 33004

Smith, John 123456
general practice
12345 Test Street Pasadena, Ca 91001

Can't find a provider? [Submit Provider Details Manually](#)

Provider Messages Directory Claims Referrals Reports

RETURN TO REFERRAL REVIEW CANCEL AND START OVER

5 POS

Kingsman, Leslie 34183E SMITH, JOHN 12345 Test Street, Pa... ICD E08.3392 CPT 99241 Lee, Mark 817 Valley Blvd, Los A...

42 Ambulance - Air Or Water 41 Ambulance - Land 25 Birthing Center 33 Custodial Care Facility 6 Emergency Room Hospital

Provider Referrals Reports

DemoAdministrator

START OVER

6 INFO 7 DOCUMENTS 8 SUBMIT

Lee, Mark 817 Valley Blvd, Los A... 11-Office

6 Outpatient Retro 4 Routine (5 Bus Days) 3 Urgent (within 72 hrs)

Reports DemoAdministrator

11-Office 4-Routine (5 Bus Days) 3-(3) Consultation Ex- 7 DOCUMENTS 8 SUBMIT

BROWSE

Please review the following information carefully before submitting your referral

Member	Kingsman, Leslie	NAME	SMITH, JOHN	PCP	DEMO	HEALTH PLAN	DEMO	IPA
EDIT	34183E	MEM ID	11/14/1979	DOB	01/01/2008	ENROLLMENT		
Referred From	Smith, john	General Practice		Referred To	Lee, mark	Cardiology		
EDIT	12345 Test Street, Pasadena, Ca 91001			EDIT	817 Valley Blvd, Los Angeles, Ca 90037			

8 SUBMIT

END