

# AltaMed COVID19 Testing –Workflows

## COVID Patient Calls PSC

- Screen for COVID Symptoms or Concerns
- PSC Schedules telehealth visit as a priority for COVID calls, then F2F>Urgent Care
- Directs non Altamed patients to county testing

## Provider Visit

- Assess patient for comorbidities, stability to remain at home or needing higher level of care
- Assess for Testing Need
- Register Patient for MyAltaMed
- Give Quarantine/Isolation Recommendations
- If Testing Warranted, Order COVID Future Test(Fulgent) and message Back Office to Schedule Nurse visit or test in clinic if F2F
- Fu if needed based on Comorbidities/Risk Factors

## Testing

- Completed In Office or Alternative Location (isolation room, through car window)

## Results

- Results are Sent from Fulgent to EPIC to MyAltaMed Result Inbox
- Positive Results get a phone call then repeat Provider Visit, Assess for Monoclonal Antibody Treatment
- Negative Result phone call or letter from provider team with result
- LA County Reporting Form sent for Positive results