

NEW FAQs – Week of April 27 – May 1, 2020

- 1. On site, screeners check our temperature every day, but our screener didn't ask the rest of the screening questions regarding COVID-19.*

From AltaMed's COVID-19 Response Team:

The screeners need to read the questions in their entirety without shortcuts or omissions in real time while the employee is present. This process will be reinforced. Thank you for bringing this to our attention.

- 2. Where on Town Square is the Google Doc with resources located? (List of community resources to share with AltaMed patients and anyone affected by COVID-19. Categories include food, housing, unemployment and more.)*

From AltaMed's COVID-19 Response Team:

Click on the link under our Community Resources headline in the upper right news box on Town Square's home page. Also available here: bit.ly/CV19Resources

- 3. Will staff be provided with antibody testing?*

From AltaMed's COVID-19 Response Team:

We will continue to look into this. Quest recently started offering this test. Once we have further information to help guide the clinicians, we will let you know. We need to decide where and how patients would receive this test.

As for regular COVID-19 testing, we recommend getting tested through LA County or through your primary care provider. Currently, we are not providing testing for our employees. We only test employees with a patient-provider relationship.

- 4. Is there a date when we can return to working in the office? (Corporate/administrative)*

From AltaMed's COVID-19 Response Team:

We are watching all activity closely with regard to how the state and county are re-opening. We will follow all guidelines and continue to take precautions in the best interest of our employees' and patients' safety.

5. *Since the COVID-19 virus is very small (60-140 nm) it can pass through a surgical mask or gaps between mask and face. Should we use N95 only? In particular, for older employees in direct contact with patients?*

From AltaMed's COVID-19 Response Team:

You are able to use an N95 under your face shield for patient care. We follow the CDC recommendations for universal masking and take it a step further, recommending that all wear face shields and gloves during all patient encounters. For anyone with symptoms of URI, we recommend N95 use along with face shield, gown (or lab coat placed in the laundry after contact), and gloves. It is not only the size of the particle that matter in regards to filtration. It has to do with the weave of the fabric and laminar flow through the mask in order to assist with filtration. Face masks are meant to be a barrier to outward contamination. In the eval centers, since we are outside, it is only necessary to wear an N95 plus full PPE including face shield if examining the patient or taking swabs from the patient.

6. *The BYOD policy on Town Square is vague—where is the form to submit?*

From AltaMed's COVID-19 Response Team:

The form can be found [here](#) (also see link below). Anthony Marquez (AVP, Human Resources) sent out an email about this on Tuesday, 4/28.

<http://sps2010/infectioncontrol/CORONAVIRUS%202019VCov/Forms/AllItems.aspx?RootFolder=%2Finfectioncontrol%2FCORONAVIRUS%202019VCov%2FEmployee%20Resources&FolderCTID=0x012000CBB6A56B8093B64DAEA7A47715BA8210&View={AEB7102D-5258-4C44-8C52-F69E81073626}>