

New FAQs – July 8, 2020

- 1. Please indicate hours of operation and addresses for our current testing centers. Also please post addresses of testing centers for easy reference/access.*

From the COVID-19 Response Team:

Anaheim: 9am - 4pm, Monday through Friday
1325 N. Anaheim Blvd, Anaheim, CA 92801

Commerce, Goodrich: 9am - 5pm, Monday through Friday
972 Goodrich Blvd, Los Angeles, CA 90022

- 2. One of our members, who was positive for COVID-19 and recently discharged from the hospital, needs a nephrology appointment; however, the nephrologist is requesting a retest to ensure the member is negative. Can our clinics retest in situations like this? How do we proceed?*

From the COVID-19 Response Team:

Clinics can retest. The most recent recommendations from the LAC Department of Public Health are to not retest patients within three months of the original test. They should use the time- and symptom-based strategies to come out of isolation.

<http://publichealth.lacounty.gov/acd/ncorona2019/covidisolation/>

For immunocompromised individuals, the recommendation is at least 14 days since time of test. At that point, the patient should then be asked to wear a mask at all times when outside of the house (as everyone should be in general), and to practice hand hygiene. They should still be able to be seen if needed prior to being removed from isolation, in which case the clinic should take precautions to wear appropriate PPE, isolate the patient, and terminally clean the exam room, per CDC recommendations.

3. *What is the benefit of having a COVID-19 test if I do not have symptoms?*

From the COVID-19 Response Team:

There are many reasons to get a COVID-19 test:

1. Symptoms consistent with COVID-19
2. High risk exposure to someone with COVID-19
3. Prior to getting a surgery or procedure for clearance
4. Involvement in an outbreak setting
5. Those at very high risk while in congregate living facilities, like nursing homes
6. You're a first responder

These individuals are at higher risk of getting COVID and also high risk of transmitting it to others.

There is not a specific recommendation to test those who don't meet any of the criteria above. Everyone should make every attempt not to get COVID-19 by wearing a face covering, practicing hand hygiene, physically distancing from others not in your household, and staying home if you are sick.

4. *Please clarify: Consolidation of the outdoor evaluation/testing sites and discontinued partnerships with LAC and OC to our Goodrich and Anaheim sites is clear. But has AltaMed pivoted to strictly providing COVID-19 testing to AltaMed patients only? Are Goodrich and Anaheim open to public COVID-19 free testing?*

From the COVID-19 Response Team:

AltaMed has transitioned to testing AltaMed patients only. We are no longer open to the general public for free testing.

5. *Would it be possible to have disinfectant wipes in the break rooms? Our break room can be a little dirty!*

From the COVID-19 Response Team:

Every site should have access to disinfectant wipes, and Environmental Services should be frequently cleaning communal and high touch surfaces. If you believe this is not happening, please contact your local Environmental Services manager, your manager, or your local site safety officer. See Juan Rojo's contact info below.

Juan Rojo – Facilities Supervisor Region 1: (323) 816-0535 or Jrojo@altamed.org