



Do You Need Training?

As previously communicated, AltaMed transitioned all users from the current AltaMedNet system to a new provider portal, **AltaMed Connect**. If you are an existing user, registration instructions are available through AltaMedNet. If you are a new user, please sign up using the registration form on <https://connect.altamed.org>.

New Features and Upgrades

1. Navigation and Web Page Optimizations

New navigation allows you to save your searches and load multiple tabs.

2. Dashboard

View maintenance messages, announcements, and action items easier.

3. Messages

Redesigned layout makes it easier to send and reply to messages.

4. Directory

Access member eligibility, provider search and more on one page.

5. Referrals

Search and view referral details and authorization statuses. Submit referrals and documents through a streamlined wizard.

6. Claims

View maintenance messages, announcements, and action items easier.

7. Reports

View your capitation, enrollment, and end of balance reports.

8. Group Administration

Create and maintain user access within your group.

Training Dates



(See page 2)

AltaMed Connect Training Manual



connect.altamed.org/Connect-Provider-Manual.pdf

Training Registration is Now Open!

Be sure to enroll in one of our **AltaMed Connect online trainings**. In less than one hour, we will teach you how to easily navigate the new AltaMed Connect referral system.

Action Required

1. You will need to register for and complete online training to learn how to access and use AltaMed Connect.
2. You will no longer have access to the old system to make referrals.
3. Please register and attend one of the training sessions listed in the table below.
4. Go to the “**Register Online**” link below to sign up for training. Check your mailbox for your enrollment kit, which contains additional training materials.

Register Online:

connect.altamed.org/ProviderTraining

WebEx sessions only

WebEx trainings offered through December 12, 2019.

Thursday, August 22	9:00 a.m. – 10:00 a.m.
Thursday, September 5	9:00 a.m. – 10:00 a.m.
Thursday, September 19	9:00 a.m. – 10:00 a.m.
Thursday, October 3	9:00 a.m. – 10:00 a.m.
Thursday, October 17	9:00 a.m. – 10:00 a.m.
Thursday, October 31	9:00 a.m. – 10:00 a.m.
Thursday, November 14	9:00 a.m. – 10:00 a.m.
Thursday, December 12	9:00 a.m. – 10:00 a.m.