

**Infection Prevention**

- There are a greater number of people out on the street, and with everyone staying home it can be easy to let down our guard, but it is still very important to stay 6 or more feet apart. Please continue to stay home if you or your family members are sick. Please consider getting tested if this is the case.
- There has been an increase in the number of people who have been tested for COVID-19.
- AltaMed has exceeded a rate of 50% with televisits.
- CHLA has a drive-up immunization clinic to provide reassurance to patients. We need to ensure that we are reaching out to patients who are due for vaccines and asking them to make appointments during well-hours, or directing them to the CHLA immunization clinic.
- An invitation for a WebEx training went out this morning about telephone visits, since providers will be calling patients to provide positive results.
- Any providers or support staff helping providers on COVID-related cases: please ask the patient if they need a letter. The letter can be printed while the patient is in the medical office, or can be mailed to the patient via PIP.
- Patients may need help with disability paperwork; if you are unable to help the patient at the time of visit, please schedule a follow-up to provide support. There is a tip sheet available on how to fill out this form.

**Human Resources**

- Next week, the second virtual provider onboarding will be conducted, which is similar to our newly updated virtual new hire and new manager orientation. Topics covered during the 3-day onboarding include AltaMed Quality Measures, Financial Wellness/Clinic Administration, and Continuing Medical Education. New topics that have been added this month are Billing and Coding and Immunizations. We have 6 new providers who will be participating in provider onboarding May 6 - 8, and all presenters have been given instruction on how and when to log in during the appropriate time.