

New FAQs – August 12, 2020

1. Q: Can working parents work from home now that the new school year is about to begin? How will AltaMed help in this case?

From the COVID-19 Response Team:

A: A work from home strategy will continue to be important to our new normal strategy until COVID-19 is no longer a threat. As we develop more detailed plans, leadership will continue to communicate to staff who should or can continue to work from home and which individuals need to work on site. Based on business need, employees may also apply for Personal Leave of Absence, subject to leadership approval. A childcare resource guide has been developed which includes information and resources for working parents.

2. Q: The "CHLA in person" Epic report doesn't seem to be a public report. When I search for it, nothing comes up. Can this be changed?

From the COVID-19 Response Team:

A: Thank you for feedback. We will need to make sure that all the clinic teams can access this report.